


## PERSONAL INFORMATION



## WORK EXPERIENCE

## Marcelline Bonneau

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 marcelline@resilia-solutions.eu

 [www.resilia-solutions.eu](http://www.resilia-solutions.eu)

 Skype [Marcelline@resilia-solutions.eu](https://www.skype.com/people/Marcelline@resilia-solutions.eu)

03/2013–Present

**Policy co-creation expert and facilitator and CEO of Resilia Solutions**

Resilia Solutions SRL, Brussels (Belgium)  
resilia-solutions.eu

**Services:**Bridging academia and policies

- **Research and analysis** (theoretical, evidence-based, ...)
- **Communicating to a wider audience** (vulgarisation, adaptation to audience needs political, public and private, ...)
- Contribution to **conferences**

Building capacity and empowering

- **Fostering participation** (through collective intelligence methods, use of communication and transparency, ICTs and social media, role game, visualisation, ...)
- **Co-creation facilitation** (design of methodologies, facilitation of events and momenta, experimentation, ...)
- **Policy implementation** (strategy development, design of policy guidelines, training on the ground, support for realisation, ...)
- **Moderation** of conferences workshops, webinars, meetings

Capitalising on existing experience

- **Facilitation of learning and exchange** (engaging, following up)
- **Sharing and communicating** on experiences (reports, case studies, webinars, ...)
- **Evaluation of policies and programmes** (developing analytical frameworks, indicators, data collection methodologies, ...)
- **Technical assistance** to EU and national programmes

Making the most of EU funds

- **Feasibility and opportunity studies** on EU opportunities
- Supporting **EU funds applications**
- EU funds **training and capacity-building**

**Areas of expertise:**

- Integrated and Sustainable urban development
- Sustainable food
- Food Waste
- Practices of consumption
- Social innovation
- Circular economy
- Climate Change
- Temporary Use
- Participatory approaches and methodologies

- EU urban policies
- EU funds

**Business or sector** Research and consultancy

2023 **Citizens Assembly for climate – Member of the thematic experts Committee**

Assemblée citoyenne pour le climat – membre du Comité d'experts thématiques

**Business or sector** Public institution

2023 **Urban Climate Expert - Circular economy and sustainable food**

Committee of Climate Experts of the Region of Brussels-Capital (Comité d'Experts Climat )

<https://www.cerbc.brussels/le-comite-dexperts-climat/>

**Business or sector** Public institution

2023 **Validated Lead and Thematic Expert for the URBACT programme**

The expert's role is to support beneficiaries in designing and implementing transnational learning activities, to foster the local level uptake of the learning developed in transnational activities, and more generally to help deliver expected results.

Validated expertise in:

- the design and delivery of (transnational) exchange and learning activities
- Thematic expertise:
  - Food
  - Circular Economy
  - Climate Adaptation
  - Energy Transition
- Methods and tools for integrated and participatory approaches:
  - Integrated and participatory design of strategies
  - Monitoring and evaluation for effective implementation

Lead Expert for the GreenPlace network

<https://urbact.eu/expert-pool/marcelline-bonneau>

**Business or sector** European programme of integrated urban development

2020 **Innoviris Proposal evaluation expert**

To evaluate the proposals submitted for funding under the Experimental Platforms programme.

**Business or sector** Brussels Innovation Agency (Public)

2020 **ULB Jury member**

To evaluate the Master's degree thesis

**Business or sector** University

11/2019–Present **UrbanA Fellow**

However increasing poverty and inequality, exacerbated by the recent financial and housing crises, are putting the social cohesion and resilience of European cities to the test. Much research has focused on teasing out the causes of urban social inequality and ecological unsustainability, and on understanding the connections, tensions and contradictions between the two. Research and innovation have also contributed to the development of ways to make cities more just and sustainable. Yet the need to consolidate and effectively communicate this knowledge and experience remains. UrbanA, Urban Arenas for Sustainable and Just Cities, takes up this challenge.

UrbanA aims to:

- synthesize and broker knowledge for sustainable and just cities generated by prior research and innovation projects and translate this knowledge into action
- empower participants to apply this knowledge locally

- facilitate interaction among diverse participants
- influence policies in favour of sustainable and just cities.

As a Fellow, Marcelline will contribute to the continuity of the Arena events by sharing her knowledge and/or skills and reporting on her involvement, by writing blog posts, for example.

02/2019–10/2022 **Business or sector** H2020 project  
**URBACT Thematic Programme Expert**

The Thematic Programme Experts cover the main themes of the integrated urban planning and support the URBACT Joint Secretariat with the capitalisation and communication strategy and actions, building on knowledge and results coming from URBACT networks and beyond URBACT to produce new practical knowledge on sustainable urban development, and disseminating URBACT results to as wide an audience as possible.

<http://urbact.eu/bonneau>

**Business or sector** European programme of integrated urban development

2018 - 2022 **Urban Innovative Action Expert**

The expert's role is to support the implementation of the projects as well as capitalise on their experience.

**Business or sector** European programme of innovative solutions for sustainable urban development

2016-Present **DG REGIO AMI expert**

The expert's role is to support the implementation of European Commission's policies

Validated senior expertise in: Social Innovation and Entrepreneurship; Circular economy and resource efficiency; Institutional capacity

**Business or sector** European Directorate General

2017-Present **H2020 Proposal evaluation expert**

The expert's role is to evaluate the proposals submitted for funding under the H2020 programme.

**Business or sector** European research programme

09/2015–2022 **Validated Lead and Thematic Expert for the URBACT programme**

The expert's role is to support beneficiaries in designing and implementing transnational learning activities, to foster the local level uptake of the learning developed in transnational activities, and more generally to help deliver expected results.

Validated expertise in: Research, Innovation and Knowledge Economy, Environmental issues, Sustainable food, Local governance

<http://urbact.eu/bonneau>

**Business or sector** European programme of integrated urban development

05/2014–2019 **In-house consultant**

Strategic Design Scenarios, Brussels (Belgium)  
[www.strategicdesignscenarios.net](http://www.strategicdesignscenarios.net)

**Business or sector** Design of public policies

01/2014–2016 **Associate**

CODUCO, Brussels (Belgium)  
[www.coduco.be](http://www.coduco.be)

**Business or sector** Consultancy in sustainable consumption

09/2012–03/2013 **Senior Project Leader**

Significant GfK, Leuven (Belgium)

- Project manager
- Tender Leader
- Business Developer

09/2007–08/2012

### Consultant

GHK, Brussels (Belgium)  
<http://www.icfi.com/>

Five years of experience in management of evaluation projects and impact assessments of policies of the European Commission and Member States.

Development of key messages, conclusions and recommendations for future actions.

**Business or sector** Consultancy of public policies

02/2006–05/2006

### Intern – Russia and Eurasia Programme

Ifri, Paris (France)  
<http://www.ifri.org/>

Researched and reported on energy related issues (Energy policies, competition, security of supply, external and foreign policies) in Russia, Central Asia, and on the EU Green Paper on Energy.

Involved in the publication of the programme.

**Business or sector** Think tank

10/2005–02/2006

### Intern – Russia and CIS programme

Chatham House, London (United Kingdom)  
<http://www.chathamhouse.org/>

Researched on a variety of Russian and Eurasian-related topics (Energy, Politics, current economics issues). Researched on Russia-Asia (mainly Japan and China) relations, elections in Kazakhstan, gas issue between Russia and Ukraine.

**Business or sector** Think tank

## EDUCATION AND TRAINING

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09/2015 – 09/2016

### PhD

EQF level 8

IGEAT, ULB, Brussels (Belgium)

MENU for the future: Exploring a prospective METHodology supporting a goverNance towards sUstainable food practices

The future of food is at the top of the political and social agendas. However, policy instruments seem to be inappropriate to operate behaviour changes amongst consumers. The practice approach enables shedding some light onto elements (material infrastructures, meanings and skills) linked to consumption behaviours outside of the traditional scope of a linear and rational act of consuming. This approach is, however, still rarely used in food future studies. We therefore propose to identify methodological needs of food governance as well as the added value of a practice approach in scenario-building exercises on food. Eventually, we shall seek a systematisation of this approach while developing a methodology for the operationalisation of the theory of practices in defining policy instruments for a transition towards alternative food systems. This work will combine inputs from a literature review, interviews with experts and stakeholders, foresight exercises, publications and research visits abroad.

09/2013–08/2014

### Master's degree in management of the environment

EQF level 7

IGEAT, ULB, Brussels (Belgium)

Study of the protection, conservation and improvement of the natural environment within a context of growing anthropic pressure and a prospect of management of environment-related issues.

Multidisciplinary approach covering ecology and biochemistry, policies, geohistory, judicial issues, agriculture, consumption and consumer behaviour, information and communication and economics.

Analysis of integrated policies, transition towards a more sustainable society, priorities at local, national and EU/international levels. Focus on Brussels and its region.

Dissertation: "Who are the members of the systems of vegetable boxes? A case study on L'Heureux Nouveau" [http://resilia-solutions.eu/wp-content/uploads/2014/09/Mémoire-paniers-bio\\_Final.pdf](http://resilia-solutions.eu/wp-content/uploads/2014/09/Mémoire-paniers-bio_Final.pdf). "Great Distinction":

09/2006–08/2007 **MSc in European Public Policy** EQF level 7

University College London, London (United Kingdom)

Analytical study of politics, political actors, institutions in Member States and in the EU. Normative assessment of the main issues currently facing European policy-makers in Member States and in the EU.

MSc dissertation: "Think Tanks and the policy process: influence on a common European energy policy?" "Great Distinction"

09/2003–08/2006 **Bachelor's degree (DULCO) in Polish Language, Literature, and Civilisation** EQF level 6

INALCO, Paris (France)

Polish history, language and literature.

Erasmus Semester at Jagiellonski University, Cracow (Poland)

09/2001–08/2005 **MA (Maîtrise) in Russian Language, Literature, and Civilisation** EQF level 7

INALCO, Paris (France)

Russian and former USSR history, language and literature, laws and politics.

MA dissertation: "The Polish Community of Saint-Petersburg: various ways to preserve identity."

Semester at the State University of Saint Petersburg (Russia) for the study, research, analysis and preparation of the dissertation.

PERSONAL SKILLS

Mother tongue(s) French

Other language(s)	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C2	C2	C2	C2	C2
Polish	C1	C1	C1	C1	B2
Russian	C1	C1	C1	C1	B2
Italian	A2	A2	A2	A2	A2

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user  
 Common European Framework of Reference for Languages

Communication skills Advanced experience in exchanging and learning within a team, as well as communicating within task delegation

Versatile and experienced researcher, comfortable in managing and working on projects of various complexities

Excellent verbal and written communication and presentation skills, in particular in respect of conveying key messages, conclusions and recommendations for further action  
Transnational experience, especially through EU programmes.

<b>Organisational / managerial skills</b>	<p>Strong experience of conducting and managing tenders and studies, evaluations and impact assessments of European Commission and national products, activities and policies.</p> <p>Skills in organisation and structure validated by years of experience and borne responsibilities</p> <p>Substantial experience in the design, implementation and coordination of interview programmes, expert panels, focus groups, workshops, conferences, mystery shopping and consumer journey, case studies and large-scale online surveys, covering diverse stakeholders (private enterprises, associations and public institutions) in several countries, including EU-wide surveys</p>
<b>Job-related skills</b>	<p>Participatory and co-creation processes: collective intelligence.</p> <p>Integrated approaches</p> <p>Evaluations of public policies and programmes</p> <p>Policy recommendation and messages formulation</p> <p>Expertise in consumer behaviour, information and communication, sustainable food and consumption and environment</p> <p>Wide-ranging knowledge of social sciences theories and methodologies</p> <p>High level competences in data collection tools both quantitative and qualitative</p> <p>Design of proposals, tendering process</p> <p>Project management</p> <p>Operationalization of research questions</p> <p>Fluency in several EU languages</p> <p>Knowledge of the EU policy and social context</p> <p>Strong analytical skills (e.g. benchmarking, best practices identification, information mapping, content analysis, comparative and statistical analysis) and report writing</p>
<b>Computer skills</b>	MS Office, Excel, SPSS, Adobe Premiere
<b>Other</b>	<p>Member of RABAD (Réseau des acteurs bruxellois pour l'alimentation durable) (<a href="http://www.rabad.be/">http://www.rabad.be/</a>)</p> <p>Initiator of the citizens' initiative "Embellissons le parc Faider" (<a href="https://embellissonsleparcfaider.wordpress.com/">https://embellissonsleparcfaider.wordpress.com/</a> )</p> <p>Ambassador of the Just Keep It Challenge (<a href="http://justkeepit.be/">http://justkeepit.be/</a>)</p>

#### Annex 1 – Publications

- Bonneau M., Toscano I., Ramsden P., Coppola A. (2023) *Just Transitions - Making the City Affordable to All : Final report*, EUI Publication
- Bonneau M., Toscano I., Ramsden P., Coppola A. (2022) *Just Transitions - Making the City Affordable to All*, UIA Publication
- Bonneau M. (2022) *Last UIA Antwerp Circular South Journal: Circularity as a new framework for cities*, UIA publication
- Adams E., Bonneau M., Georgi B. (2021) *Innovating for Just Urban Transitions*, UIA publication
- Bonneau M. (2021) *Last UIA TAST'in FIVES Journal: Urban labs as a new way of creating and living the city*, UIA publication
- Bonneau M. (2021) *How under-used space and infrastructure can become testbeds for new cities*, Urban Agenda series of articles #8, November 2021
- Bonneau M. (2021) *Striving towards a greener Europe: Climate adaptation and energy transition driving change in urban areas*, Urban Agenda series of articles #2, May 2021
- Bonneau M. (2021) *Making the most of solar energy in the new residential area of Antwerp Circular South (3rd Zoom-In)*, UIA publication
- Bonneau M. (2021) *TAST'in FIVES Journal 3: State of Play after 3 years of UIA funding*, UIA publication

- Bonneau M. (2020) Antwerp Circular South Zoom-In 2: "What if you could see how much energy you consume at home and that you could change it?", UIA publication
- Bonneau M. (2020) Antwerp Circular South Journal 4: Well into the project, but far enough?, UIA publication
- Bonneau M. (2020) Antwerp Circular South Journal 3: Half-Way Through State Of The Art, UIA publication
- Adams E., Bonneau M., Rok A., Morgan N. (2019) How are cities putting sustainable urban development into practice?, URBACT
- Bonneau M. (2019) Antwerp Circular South Journal 2: Moving towards direct implementation, UIA publication
- Bonneau M. (2019) Antwerp Circular South Zoom-In: CIRCUIT in the focus, UIA publication
- Bonneau M. (2018) Changer les modes de gouvernance en appliquant de nouveaux cadres analytiques: le cas du gaspillage alimentaire à Bruxelles
- Bonneau M. (2018) Antwerp Circular South UIA Expert Journal – changing consumption behaviours for a more circular economy, UIA publication
- Jégou, F., Bonneau, M. (2018) « Usage temporaire des espaces vacants : accueillir l'innovation dans la ville » In Ludovic Duhem & Kenneth Rabin eds (2018) Design Ecosocial : Convivialités, pratiques situées et nouveaux communs
- Jégou, F., Bonneau, M. (2018) REFILL Final publication
- Bonneau M., Jégou F. (2017) "Local Authorities and their Development of New Governance Approaches: Distilling Lessons from a Social Innovation Project", in Julia Backhaus et al. (Eds) (2017) Social Innovation and Sustainable Consumption: Research and Action for Societal Transformation, Routledge
- Jégou, F., Bonneau, M. (2016) REFILL network State of the Art, URBACT Publishing, Paris
- Bonneau, M. 2015. Case study, Gdańsk, initial steps towards responsibility sharing, URBACT II capitalisation, URBACT Publishing, Paris.
- Jégou, F., Bonneau, M. (2015) Social innovation in cities: Special edition, URBACT II capitalisation, URBACT Publishing, Paris.
- Jégou, F., Bonneau, M. (2014). Social innovation in cities: State of the art, URBACT II capitalisation, URBACT Publishing, Paris.
- Jégou, F., Bonneau, M. (2014). Social innovation in cities : what's beyond the city scene ?, URBACT II capitalisation, URBACT Tribune, Paris.

## Annex 2 – Conferences, workshops and webinars (presentations)

- Procura + Seminar: Connect – Exchange – Act on sustainable and innovation procurement, Brussels, 12-13 October 2022
- Joint event CITIES4CSR + Urban Agenda Partnership on Innovative and Responsible Public Procurement + URBACT, Brussels, 30 June-1<sup>st</sup> July 2022
- Opportunities offered by the URBACT Programme, Green Capital City Network, 17 May 2022
- Integrated local food ecosystems to tackle climate change: URBACT's lessons and actions, 7th Global Forum of the Milan Urban Food Policy Pact (MUFPP), Barcelona, 19 October 2021
- "Discover the EU funds that could contribute to make cities more affordable, democratic, resilient and creative", COME:ON, Degentify seminar, Brussels, 16 December 2021
- "Learnings on the sustainability of URBACT cities", ASToN, 14 December 2021
- "Urban policies and climate change", Green urban Actions, Ipop, 22 October 2021
- Green Deal? Achieve it through procurement!, UAP on CE, 14 October 2021, #EURegionsWeek
- Urbact : les projets européens inspirants en lien avec les systèmes alimentaires, RABAD, 16 September 2021
- Sustainable Agriculture & Food Chain – URBACT insights, Connecting Nature Enterprise Summit, 29th June 2021
- Final panel, Réimplanter les cantines durables bio et locales dans le Condroz, Pays de Condruces, URBACT BIOCANTEENS, 22 June 2021
- Presenting the URBACT Food Knowledge Hub, to RABAD, Brussels, 15 June 2021
- Presenting the URBACT Food Knowledge Hub, to the City of Ixelles' Food Council, 16 June 2021
- Presenting the URBACT Food Knowledge Hub, Food Story-telling battle, URBACT City Festival, 15 June 2021
- « Exemples de Food Councils en Europe », Go for Good Food 2.0 : Groupe de travail "Gouvernance participative", 18 May 2021
- Presenting the URBACT Food Knowledge Hub, "From Farm to City", URBACT Conference on food policies for a Sustainable Urban Development, 14th May 2021



URBACT Methodology, URBACT NUP, 27 April 2021

URBACT Making Spend Matter Final Conference, Closing Session, 23 March 2021

European Urban Strategies for Sustainable Food and Urban agriculture, New City Habitat, City of Krakow, 25 September 2020

Addressing poverty via food solidarity, UrbanA, 23 June 2020

COOPERATIVE CITY IN QUARANTINE #2: Food, Eutroplan, 2 April 2020

Bonneau M. (2019) Urban Lunch Talk #6: From Project Partners to Synergy Soulmates, JPI Urban Europe, 27 September 2019

URBACT process and Meeting reflexions, BluAct Transnational meeting, Oostende, 17-19 September 2019

Self-guiding funding tool, 3rd Transnational Meeting of BIOCANTEENS, Pays de Condruses, 6-9 May 2019

EUROCITIES “Social Innovation Lab”, Glasgow, 26-27 March 2019

Inspiring citizen-driven action for nature-based cities, EU Green week, ICLEI & PAN, 8 June 2018, Brussels

“Increasing Efficiency Along the Food Supply Chain: Households and Services” in Tackling Food Waste in the EU: Fostering Efficiency along the Supply Chain, Public Policy Exchange, 5 July 2018

(Sustainable) food networks of knowledge and skills & co-sourcing in Brussels, SIC Launch session: Collaborative Economy & Social innovation, 26 September 2017, Brussels

Politicians and employees of public administration are citizens like others..., Hack Belgium, 4 May 2017 Brussels

How can the temporary use of vacant spaces support the retail sector in city centres? Learnings from the REFILL network, RetailLink transnational meeting, Liberec, 7 February 2017

City administrations' adaptation to new governance models, in Lorek, S., Backhaus J. (Eds). 2015. 'Beyond' Transition? Understanding and Achieving Sustainable Consumption through Social Innovation. Proceedings of the SCORAI Europe Workshop held on the 17. November 2015, Vienna, Austria. Sustainable Consumption Transitions Series, Issue 5.

Le rôle des paniers bio pour une transition vers une alimentation plus durable, 2ème Congrès Interdisciplinaire du Développement Durable, 21-22 mai 2015, Louvain la-Neuve (UCL), Belgique

### **Annex 3 – Conferences, workshops and webinars (moderation)**

“Let's talk about food”, URBACT City Festival, 15 June 2022

Closing Plenary: Making cities affordable to all. The social risks of green transition, EU cities acting for just transitions and climate adaptation, 28 April 2022

URBACT e-University 2022 - Fireside Talk Day 2, Success stories with EU funds, 2 February 2022

The road to COP26 Climate change at the heart of URBACT cities, from the smallest to the largest, URBACT City Festival, 16 June 2021

URBACT UeU, e-facilitator, 15 September to 8 October 2020

Antwerp Circular South Final Event, Final panel, 4 December 2020

Making the most of food in cities, by UIA, 15 October 2020, 09:30-11:00, #EURegionsWeek

URBACT eUniversity, September-October 2020

Europe's Cities Fit for Future, DV, 3, 9, 18 September 2020

URBACT City Lab on Sustainability, Brussels, 2-3 July 2019

EUWRC 2019: Fighting food waste while boosting local economic activity, 10 October 2019

URBACT CAMPUS, April-May 2019

URBACT City Festival in Tallinn, October 2017

URBACT Summer University in Rotterdam, 2016

### **Annexe 4 – Media**

#### **Radio/podcasts**

Integral Cities, 25 May 2020, UrbanA

FoodWasteWatchers, 13 September 2019, VivaCité

“RABAD asbl, pour une alimentation saine et durable”, Podcast of 27 May 2018, Mozaïk, Radio Panik



Les Maîtres Frigo, Opinions CSC, 21 October 2016, RTBF/La Première

La minute anti-gaspi de Marcelline sur VivaCité :

- Les conseils anti-gaspi de Marcelline: à quel point gaspillons-nous?, 20 September 2019
- A consommer jusqu'à... Marcelline nous explique tout pour ne pas gaspiller, 27 September 2019
- Un frigo bien rangé pour moins de gaspillage, 4 October 2019
- Avec Marcelline, même les gâteaux sont anti gaspi, 18 October 2019
- Ne jetez pas vos pelures d'agrumes, Marcelline a un truc!, 25 October 2019
- Un placard en ordre, c'est du gaspillage en moins, 8 November 2019
- Fans, épiluchures et trognons: Marcelline leur donne une deuxième vie, 15 November 2019
- Les trucs de Marcelline pour utiliser les dernières gouttes de miel, 6 December 2019
- Les conseils de Marcelline pour bien choisir son électroménager, 13 December 2019
- Marcelline vous aide à faire la liste des courses, 2 janvier 2020
- Prévoyez la juste quantité grâce à Marcelline, 9 janvier 2020
- Il y a des restes après un repas entre amis? Marcelline a des trucs!, 13 janvier 2020
- Marcelline vous dit quoi faire avec des blancs d'œuf, 24 janvier 2020
- Les bons plans de Marcelline pour utiliser les jaunes d'œufs, 30 janvier 2020
- Que faire avec les restes de pain? Marcelline a une petite idée..., 6 février 2020
- Anti gaspi, l'art de vivre selon Marcelline, 13 février 2020
- Des restes de sirop? Voici les pistes de Marcelline pour les utiliser, 27 février 2020

#### **Newspapers**

Astuces bruxelloises anti gaspillage alimentaire, La Capitale, 9 September 2019

Une formation pour devenir "Maître Frigo", La Capitale, October 2016 (online version incl. video)

#### **Videos**

The REGIO Communities of Practitioners: this is us, this is you, July 2020

Mais qui sont les Maîtres-Frigo ?, 2017

Les Maîtres-Frigo: une formation anti gaspi de Bruxelles environnement en 9 modules, 2017

Walid et Marcelline Bonneau, Good Food, 2016

Just Keep it Challenge, Tip #14: Using everything until the end

UIA Antwerp Circular South: Partners presenting the innovation of their project, 2018

UIA – Antwerp Circular South: Gabriëlle Van Zoeren presenting the composting of the Antwerp Circular South project, 2018

#### **Annex 5 – Blog articles**

##### **URBACT website articles**

Bonneau M., Can public procurement be a leverage for local food transition?, 20 April 2023

Bonneau M., Let's talk about food!, 24 August 2022

Bonneau M., Six solutions for city authorities to help us all waste less food, 23 March 2022

Bonneau M., Cities nurturing local food systems to fight climate change, 10 November 2021

Bonneau M., The road to COP26: climate change at the heart of URBACT cities of all sizes, 30 September 2021

Bonneau M., Urban Sustainable Food systems – join URBACT's movement towards COP26!, 22 March 2021

Bonneau M., Reinforcing local food ecosystems: a recipe for success?, 9 October 2020

Bonneau M., [Covid-19: a springboard for more food solidarity?](#), 26 June 2020

Bonneau M., [Digital Transition in cities – how can it benefit citizens?](#), 28 November 2019

Bonneau M., [Bringing \(more\) sustainability to cities: 5 golden rules](#), 30 July 2019

Bonneau M., [How cities can accompany consumer change practices](#), 23 May 2019

Bonneau M., [Plan your own temporary use journey!](#), 30 October 2018

Bonneau M., [How do URBACT Good Practices strive towards more sustainability together with citizens and other stakeholders?](#), 24 October 2017

Bonneau M., [Cities using their purchasing power to facilitate social innovation](#), 19 June 2015`

#### **UIA website articles**

Bonneau M., [What have been the impacts of TAST'IN Fives food related activities on the inhabitants of Fives and the project partners?](#), 8 January 2020

Bonneau M., [Food-related activities as a leverage against urban poverty](#), 5 October 2020

Bonneau M., [Testing a future Food Court by prototyping it in real-life: lessons from the experience of UIA TAST'in FIVES' L'Avant-goût](#), 24 June 2020

Bonneau M., [Antwerp Circular South at the 11th meeting of the Urban Agenda Partnership on Circular Economy](#), 26 April 2019

Bonneau M., [The difficult transition for consumers towards more sustainable practices](#), 23 November 2018

Bonneau M., [Being a super civil servant, what does it take, where does it lead us to?](#), 23 November 2018

#### **ASToN articles**

Bonneau M., [From URBACT to ASToN: how cities can ensure sustainability of their work beyond the network](#) (ASToN website) 21 July 2022

Bonneau M., [D'URBACT à ASToN : comment les villes peuvent garantir la continuité de leurs travaux après avoir quitté le réseau](#) (ASToN website) 21 July 2022

#### **UrbanA blog article**

Bonneau M., [Addressing poverty via food solidarity in cities](#), 2 July 2020

#### **Resilia Solutions' blog articles**

Bonneau M., [Flow in Brussels, much more than an outdoor swimming pool](#), 16 November 2021

Bonneau M., [Changer les modes de gouvernance en appliquant de nouveaux cadres analytiques : le cas du gaspillage alimentaire à Bruxelles](#), 22 avril 2021

Bonneau M., [Drome Valley: a single territory with complimentary stakeholders implementing food innovations](#), 27 August 2019

Bonneau M., [Implementing social innovation at city level: learnings from Amsterdam, Gdansk and others](#), 26 February 2019

Bonneau M., [\(Self-\)promotion supporting change in our cities: feedback from the URBACT Lisbon City Festival](#), 4 October 2018

Bonneau M., [Research and civil society: joining forces for addressing societal issues meaningfully](#), 6 September 2018

Bonneau M., [How can cities set-up an adequate governance model for all stakeholders to jointly implement their local policies?](#), 22 February 2018

Bonneau M., [Ouvrir la recherche académique à d'autres pratiques méthodologiques](#), 26 January 2018

Bonneau M., ["Social innovation is a systemic change in the way we do things](#), 9 November 2017

Bonneau M., [Being a citizen professional or a professional citizen?](#), 20 September 2017

Bonneau M., [Exploring the conditions for shared urban spaces with high human value](#), 30 June 2017

Bonneau M., [Que pensent les acteurs publics et les initiative citoyennes des moyens d'améliorer leur collaboration ?](#), 8 August 2017

Bonneau M., [How can city administrations better cooperate with citizens?: A case for in-house intermediaries\\*](#), 4 April 2017

Bonneau M., [What can cities learn from the participatory democracy experience of Saillans?](#), 28 August 2016

Bonneau M., [Les membres des paniers bio sont-ils tous des « bobos » ?](#), 20 August 2016

Bonneau M., [URBACT, the prince on a white horse of EU programmes](#), 19 January 2016

Bonneau M., [Goodwill as a vector of social innovations](#), 7 August 2016

Bonneau M., [It's always cold and snowy in Central and Eastern Europe....](#), 2 December 2015

Bonneau M., [Upscaling social innovation or the process of maintaining grassroots initiatives](#), 9 November 2015

Bonneau M., [What is your "Sustainable city"?](#) (at SPF Justice), 8 November 2015

Bonneau M., [Social innovation is also a 'process' worth researching](#), 17 July 2015

## Annex 5 – Relevant projects

Within Resilia Solutions	
2024	<p><b>URBACT</b></p> <p><b>Online Course on Food Procurement</b></p> <p>Support to the design and implementation of an online course for municipalities on Food Procurement.</p>
2024	<p><b>URBACT</b></p> <p><b><u>Local Food Systems City Labs</u></b></p> <p>Support in the design, set up and implementation of 3 City Labs on Local Food Systems: on Behaviour change (in Mouans-Sartoux, France), on Food Procurement (in Liège, Belgium) on Local Food Production.</p>
2024	<p><b>Administration Communale de Schaerbeek</b></p> <p><b>In-depth day on putting together application files for European funding programs</b></p> <p>One-day training together with Cugnet Consulting for the City of Schaerbeek to build the capacity to apply for EU funds.</p>
2024-2027	<p><b>European Urban Initiative</b></p> <p><b><u>Time2Adapt (Métropole Européenne de Lille)</u></b></p> <p>How to ensure EU cities remain liveable as climate change pushes temperatures to new highs? Time2Adapt proposes an integrated, time-based approach that makes the most of the versatility and modularity of existing urban spaces and installations. The solution involves limiting land artificialisation and improving access to comfortable places for citizens, especially the most fragile, during hot summers. Actions range from adjusting opening times, or developing new uses, to temporarily occupying public space with refreshing artistic installations. The project also explores innovative, integrated approaches to managing these places.</p> <p>Marcelline is the Innovative Action Expert of this project, capitalising on its experience as well as providing pieces of advice and recommendations.</p>
2023	<p><b>Eurocities</b></p> <p><b><u>Mutual Learning Event: Green Skills for vulnerable people, Stockholm, 13-14 December 2023</u></b></p> <p>Moderator of the entire event</p>
2023	<p><b>European Urban Initiative</b></p> <p><b><u>Reshaping policy, unleashing talents, shifting minds for the Green Transition: a EU capacity-building event for European cities</u></b></p> <p>Moderator of sessions, speaker, sit visit organizer.</p>
2023	<p><b>URBACT</b></p> <p><b>Hub manager at the 2023 Summer University</b></p> <p>Responsible for training 60 people on the URBACT method, liaising from the kick-start session in plenary and network@work sessions organised in networks.</p>
2023-2026	<p><b>URBACT</b></p> <p><b><u>GreenPlace network – Lead Expert</u></b></p> <p>The GreenPlace network addresses the challenge of restoring forgotten urban spaces and making them friendly to residents and the environment. In an ecological crisis and a difficult financial and geopolitical situation, it is necessary to reflexively address existing resources and recycle them by giving them new functions. The changes, considering climate change, ecological and social conditions are not only analysed theoretically but are incorporated into a sustainable urban policy.</p>
2023	<p><b>Administration Communale de Schaerbeek</b></p>

	<p><b>Animation, facilitation and organization of the participatory process for the creation of the sustainable food advisory council of the city of Schaerbeek and co-creation of a local Sustainable Food strategy</b></p> <p>The mission aims to support the animation, facilitation and organization of the participatory process for the creation of an advisory council for sustainable food and in the co-creation of a local strategy. More specifically, the Municipality wishes to act and direct its objectives related to food and sustainable economic transition so that they meet the challenges of the fight against climate change and its effects. This mission aims to meet the following objectives:</p> <ul style="list-style-type: none"> <li>• Objective 1: Creation of a Sustainable Food Advisory Board and Working Groups (WGs) through the design and implementation of a participatory process.</li> <li>• Objective 2: Co-creation of a local strategy and action plan</li> <li>• Objective 3: Implement the local food strategy on the Schaerbeek territory (The Commune has a budget for its implementation)</li> <li>• Objective 4: Coordination and strategic and methodological support</li> </ul>
2023	<p><b>Sustainable Food Council of Ixelles</b></p> <p><b>FoodWasteWatchers@Ixelles</b></p> <p>The "FoodWasteWatchers in Ixelles" challenge aims to support 15-20 residents of Ixelles in their reduction of food waste. Through 7 modules, we will support them with the FoodWasteWatchers tool developed as part of a previous Brussels environment grant, but also with a plethora of other tools and activities, in a predefined way and according to their needs. Based on a community that we will create over the modules, participants will be able to identify the reasons why they waste and together identify possible solutions. They can then serve as ambassadors in their families, neighborhoods, etc.</p>
2023	<p><b>Administration Communale de Schaerbeek</b></p> <p><b>Assistance and support in identifying calls for European projects and in setting up consortia and projects - Lot 1 and 2</b></p> <p>This mission aims to support in a targeted manner the drafting of European application files, with a view to seizing concrete opportunities for European funding in connection with the themes of interest for Schaerbeek and in particular with the following support:</p> <ul style="list-style-type: none"> <li>▪ Lot 1: two application files (as coordinator and project partner), within the framework of the following programmes: Citizens, Equality, Rights and Values Program (CERV); URBACT; Interreg; Erasmus+; Asylum, Migration and Integration Fund (AMIF).</li> <li>▪ Lot 2: an application file with the Municipality of Schaerbeek (as a project partner) in connection with the themes addressed by the Municipality's Climate Plan, for one of the following programs: Horizon Europe, Life, European Urban Initiative (EUI) Innovative Actions.</li> </ul>
2023	<p><b>Administration Communale de Schaerbeek</b></p> <p><b>Support for the design of a strategy for mobilizing stakeholders in the Schaerbeek territory as part of the Climate Plan</b></p> <p>The Municipality of Schaerbeek wishes to benefit from targeted support aimed at developing a strategy of mobilization and activation of the stakeholders of the territory around the objectives and actions of the Climate Plan to meet the ambitions of the fight against climate change of the Municipality. In particular, this mission will go beyond a simple work of identifying the stakeholders of the territory, but well by activating them, in particular for the way in which the Plan will take shape at the level of the territory.</p>
2023	<p><b>Bruxelles Environnement (Möbius)</b></p> <p><b>Assistance in the coordination, animation and communication of the Good Food 2 Strategy</b></p> <p>The mission aims to provide assistance for the general coordination of the implementation of SGF2, under the coordination of Bruxelles Environnement and in support of the strategy coordination committee:</p> <ul style="list-style-type: none"> <li>- Monitor the implementation of measures; contribute to establishing and then updating the implementation indicators in collaboration with the pilots of the measures;</li> <li>- Help define an implementation schedule and ensure that deadlines are met;</li> <li>- Motivate and support stakeholders; facilitate the process of implementing SGF2 and be able to propose possible solutions when there are blockages, thanks to collective intelligence techniques; provide methodological and multi-stakeholder project management support to pilots and stakeholders for certain measures of the plan;</li> <li>- ensure that there is proactive communication on the measures so that the general coordination is kept informed of progress. Identification and explanation of possible operational problems, and identification of possible synergies between certain measures;</li> <li>- Help for the preparation of the steering committees in order to take stock of the actions carried out;</li> <li>- Prepare the annual report on the implementation and results of SGF2 and provide assistance for this report, including at the graphic level;</li> <li>- Make proposals to supply the Good Food internet portal with thematic content on demand (reports, studies, progress reports, specific</li> </ul>

	<p>projects, text/photos/videos/etc.).</p> <ul style="list-style-type: none"> <li>- Research and propose content (texts, reports, studies), methodologies, resource persons according to the needs for implementing SGF2, at the request of the strategy coordination committee;</li> <li>- Organization of strategic workshops under the impetus of the coordination committee and the general coordination;</li> <li>- Attend events related to SGF2 as needed and report to the administration; Give presentations and/or interviews and participate in meetings and workshops, both in French and in Dutch, to represent SGF2;</li> <li>- Carry out research and strategic intelligence on specific topics related to SGF2</li> </ul>
2022-2023	<p><b>Bruxelles Environnement</b></p> <p><b>Supporting municipalities and CPAS in the implementation of Good Food projects in connection with the call for climate action projects</b></p> <p>This contract seeks to diversify the municipalities that introduce projects related to the Good Food Strategy and to ensure the sustainability of these projects. In particular, this market aims to:</p> <ul style="list-style-type: none"> <li>• Identify the obstacles for the Municipalities and CPAS to not submit Good Food projects;</li> <li>• Take stock of the Good Food projects in progress in the Municipalities;</li> <li>• Encourage municipalities in priority neighbourhoods to participate in the Call for projects by co-constructing ambitious projects corresponding to the priorities of the Good Food 2 Strategy established in priority districts; and,</li> <li>• Pre-accompany all the Municipalities and CPAS introducing a project.</li> </ul>
2022-2023	<p><b>New European Bauhaus/ERDF</b></p> <p><b><u>Support to the incubation of 'New European Bauhaus' place-based initiatives</u></b></p> <p>Technical assistance to two projects:</p> <ul style="list-style-type: none"> <li>• Innovation Campus Project – Pompey, France</li> <li>• Positioning of the military heritage at the soviet army missile base in Zeltini – Aluksne, Latvia</li> </ul>
2022	<p><b>Urban Innovative Actions</b></p> <p><b>Feasibility and Opportunity Study on Innovative Actions</b></p> <p>With the perspective of the implementation of the EUI, the UIA Permanent Secretariat (PS) wants to perform a market research on existing approaches and practices; to analyse these approaches through the lens of Innovative Actions and EUI needs and to develop tailored-made /options on three key following features, namely:</p> <p>A. The application and selection procedure of EUI Innovative Actions projects (Task A)</p> <p>B. Establishment and functioning of the EUI Innovative Actions transnational transfer partnerships (Task B)</p> <p>C. Expertise and knowledge capture at the project level (Task C)</p> <p>Marcelline Bonneau is responsible for Task C</p>
2021-2022	<p><b>ASToN</b></p> <p><b>Key learnings on the viability of networks after the end of funding</b></p> <p>Presentation of major learnings of the URBACT programme in terms of legacy and sustainability in cities, with examples and discussions with the ASToN network members, via an online meeting. Article published afterwards.</p>
2021-2023	<p><b>Urban Innovative Actions</b></p> <p><b><u>'Just transitions' capitalisation activity</u></b></p> <p>The activity will present different projects that demonstrate the potential for just transitions to address global environmental problems and localized social inequalities simultaneously. It will operate as an open platform calling for multiple partners' contribution to address this multisided issue: to what extent cities can contribute to a transformative shift to carbon-neutral development? How can they inspire and foster resilient models for inclusive and democratic Just Transitions that leave no one behind?</p> <p>Marcelline Bonneau is the Lead Expert for the "Make the transition affordable and accessible to all" sub-activity.</p>

2021	<p><b>Urban Agenda</b></p> <p>Drafting of an article on the experiences of the Urban Agenda Partnerships on Climate Change and Energy Transition, with Article 7, URBACT and UIA cases as well: Bonneau M. (2021) <u>Striving towards a greener Europe: Climate adaptation and energy transition driving change in urban areas</u>.</p> <p>Drafting of an article on the experiences of the Urban Agenda Partnerships on Circular Economy, Culture and Cultural Heritage, Jobs and Skills in the Local Economy, and on Sustainable Land Use and Nature Based Solutions, with Article 7, URBACT and UIA cases as well: Bonneau M. (2021) <u>How under-used space and infrastructure can become testbeds for new cities</u>.</p>
2021	<p><b>European Commission, Executive Agency for Small and Medium-sized Enterprises (EASME)</b></p> <p><b><u>Call topic LC-GD-1-2-2020 “Towards Climate-Neutral and Socially Innovative Cities”.</u></b></p> <p>Marcelline is an evaluator of the projects submitted under this call. This implies some individual evaluation, as well as joint reporting and participation in evaluation committees.</p>
2021	<p><b>Administration Communale de Schaerbeek</b></p> <p><b>Territorial diagnosis and opportunity study for the European 2021-2027 Programming period</b></p> <ul style="list-style-type: none"> <li>• Establish a territorial diagnosis based on indicators, linked to EU priorities</li> <li>• Identify opportunities for action in relation to 2021-2027 European priorities and those of Schaerbeek</li> <li>• Updating data for The Local Sustainable Development Plan in order to support project holders developing relevant projects</li> <li>• Suggesting thematic priorities for the College of vice-mayors and mayors</li> </ul>
2016-2021	<p><b>European Commission, DG REGIO</b></p> <p><b><u>REGIO Communities of Practitioners’ Manager</u></b></p> <p>DG REGIO has recognized the need to support managing authorities in exchanging knowledge and good practice between themselves. There is a lot of potential in wider sharing of the rich experience on practical implementation that exists among the practitioners in the administrations managing the funds in the Member States. The REGIO Communities of Practitioners have been initiated as a pilot to explore solutions together with representatives for managing authorities on how this can be done. These are informal groups with members from different Member States which focus on finding solutions on specific issues or problems linked to the implementation of the programmes and projects funded under the ERDF and/or the Cohesion Fund.</p> <p>The topics covered were: Public Procurement, State Aid, Financial Instruments, Evaluation, Risk Management, Circular Economy, Article 7, ITI and HR</p> <p>Marcelline was responsible for managing these communities both online and offline throughout the EU. This is an experimentation for a project which was later institutionalised as TAIEX REGIO PEER TO PEER PLUS.</p>
2020	<p><b>Deutscher Verband für Wohnungswesen, Städtebau und Raumordnung e.V</b></p> <p><b><u>Fit For Future Conference</u></b></p> <p>Moderation of the panel on the “Green City” for the promotion of the renewed Leipzig Charter under the German Presidency.</p>
2020-2021	<p><b>FoodWin</b></p> <p><b><u>Food Waste Mission Brussels</u></b></p> <p>The FoodWaste Mission is a mentoring project to support Brussels citizens to reduce their foodwaste. Marcelline is involved for waste measuring part of the activities, following up on the work from FoodWasteWatchers.</p>
2019-2022	<p><b>Urban Innovative Actions</b></p> <p><b><u>TAST’in FIVES (Lille, France)</u></b></p> <p>In order to tackle most of these issues, Lille will create an innovative device: a collective kitchen that articulates various actions towards the district’s</p>



	<p>population:</p> <ol style="list-style-type: none"> <li>1. Providing a shared space to socialize. There you may cook, eat, meet people, and make new experiences (including an audio-visual studio, and a vertical agriculture demonstrator);</li> <li>2. Organizing workshops, mostly against waste and malnutrition;</li> <li>3. Creating a virtuous ecosystem of training and job opportunities: crash courses, and meeting with employers on the one hand; restaurants and food processing activities on the other hand.</li> </ol> <p>Most part of the innovation lies within the fact that, contrary to the usual public equipment, the kitchen will respond to an original collective governance. Furthermore, it will be financially autonomous while receiving part of the benefits from private activity operating in the vicinity.</p> <p>A dense prefiguration program will anticipate, during the first 2 years of the program, the inauguration of the building.</p> <p>Marcelline is the Expert of this project, capitalising on its experience as well as providing pieces of advice and recommendations.</p>
<p>2019</p>	<p><b>VivaCité</b></p> <p><u>La minute anti-gaspi de Marcelline</u></p> <p>Weekly podcast on anti foodwaste tips.</p>
<p>2019- 2022</p>	<p><b>URBACT</b></p> <p><b>Thematic Programme Expert</b></p> <ul style="list-style-type: none"> <li>• Coordination with Joint Secretariat</li> <li>• Coordination with other PEs</li> <li>• Contribution to editorial planning</li> <li>• Thematic research/Writing content</li> <li>• Developing/writing quarterly brief</li> <li>• Network follow-up</li> <li>• EU Urban Agenda partnership follow-up: Circular economy, Jobs&amp; Skills, and Digital Transition</li> </ul> <p><b>Presentations during network events:</b></p> <ul style="list-style-type: none"> <li>• Final panel, <u>Réimplanter les cantines durables bio et locales dans le Condroz</u>, Pays de Condruses, URBACT BIOCANTEENS, 22 June 2021</li> <li>• URBACT Making Spend Matter Final Conference, <u>Closing Session</u>, 23 March 2021</li> <li>• URBACT process and Meeting reflexions, BluAct Transnational meeting, Ostende, 17-19 September 2019</li> <li>• Self-guiding funding tool, 3rd Transnational Meeting of BIOCANTEENS, Pays de Condruses , 6-9 may 2019</li> </ul> <p><b>Participation at URBACT events:</b></p> <ul style="list-style-type: none"> <li>• Presenting the Food Knowledge Hub, <u>Food Story-telling battle</u>, URBACT City Festival, 15 June 2021</li> <li>• Presenting the Food Knowledge Hub, <u>"From Farm to City"</u>, URBACT Conference on food policies for a Sustainable Urban Development, 14th May 2021</li> <li>• URBACT Methodology, URBACT NUP, 27 April 2021</li> </ul> <p><b>Participation at external events:</b></p> <ul style="list-style-type: none"> <li>• URBACT, Cities 2030 - urban food system transformation workshop, 10 June 2022</li> <li>• Opportunities offered by the URBACT Programme, Green Capital City Network, 17 May 2022</li> </ul>

	<ul style="list-style-type: none"> <li>• <a href="#">Urbact : les projets européens inspirants en lien avec les systèmes alimentaires</a>, RABAD, 16 September 2021</li> <li>• Presenting the Food Knowledge Hub, to the City of Ixelles' Food Council, 16 June 2021</li> <li>• Presenting the Food Knowledge Hub, to RABAD, Brussels, 15 June 2021</li> <li>• Procura + Seminar: Connect – Exchange – Act on sustainable and innovation procurement, Brussels, 12-13 October 2022</li> <li>• <a href="#">Joint event CITIES4CSR + Urban Agenda Partnership on Innovative and Responsible Public Procurement + URBACT</a>, Brussels, 30 June-1st July 2022</li> <li>• <a href="#">Integrated local food ecosystems to tackle climate change: URBACT's lessons and actions</a>, 7th Global Forum of the Milan Urban Food Policy Pact (MUFPP), Barcelona, 19 October 2021</li> <li>• <a href="#">Sustainable Agriculture &amp; Food Chain – URBACT insights</a>, Connecting Nature Enterprise Summit, 29th June 2021</li> <li>• “European urban strategies for sustainable food and urban agriculture: insights from URBACT networks and cities”, <a href="#">New City Habitat</a>, City of Krakow, 25 September 2020</li> <li>• <a href="#">Green Deal? Achieve it through procurement!</a>, UAP on CE, 14 October 2020, #EURegionsWeek</li> <li>• “Urban policies and climate change”, <a href="#">Green urban Actions</a>, Ipop, 22 October 2020</li> <li>• EURO CITIES “Social Innovation Lab”, Glasgow, 26-27 March 2019</li> </ul> <p><b>Moderation</b></p> <ul style="list-style-type: none"> <li>• <a href="#">“Let's talk about food”</a>, URBACT City Festival, 15 June 2022</li> <li>• URBACT e-University 2022 - Fireside Talk Day 2, <a href="#">Success stories with EU funds</a>, 2 February 2022</li> <li>• The road to COP26 Climate change at the heart of URBACT cities, from the smallest to the largest, URBACT City Festival, 16 June 2021</li> <li>• URBACT UeU, e-facilitator, 15 September to 8 October 2020</li> <li>• <a href="#">URBACT eUniversity</a>, September-October 2020</li> <li>• <a href="#">URBACT City Lab on Sustainability</a>, Brussels, 2-3 July 2019</li> <li>• EUWRC 2019: <a href="#">Fighting food waste while boosting local economic activity</a>, 10 October 2019</li> <li>• <a href="#">URBACT CAMPUS</a>, April-May 2019</li> </ul> <p><b>Programme-led Capitalisation:</b></p> <ul style="list-style-type: none"> <li>• <a href="#">URBACT City Lab on Sustainability</a>, Brussels, 2-3 July 2019</li> <li>• EUWRC 2019: <a href="#">Fighting food waste while boosting local economic activity</a>, 10 October 2019</li> <li>• Food Knowledge Hub: <a href="https://urbact.eu/food">https://urbact.eu/food</a></li> <li>• Public Procurement: <a href="https://urbact.eu/procurement">https://urbact.eu/procurement</a></li> </ul> <p><b>Network-led capitalisation</b></p> <ul style="list-style-type: none"> <li>• Vitality of smaller cities: <a href="https://urbact.eu/files/vitality-smaller-cities-conference-report">https://urbact.eu/files/vitality-smaller-cities-conference-report</a></li> <li>• Techplace: <a href="https://www.techplace.online/">https://www.techplace.online/</a></li> </ul>
2019	<p><b>URBACT</b></p> <p><b>URBACT CAMPUS facilitator</b></p> <p>From mid-April to mid-June, the URBACT Secretariat organised a series of 15 capacity-building seminars gathering Transfer Network partners from 25 countries. These face-to-face 2-day training sessions were designed to guide Good Practice and Transfer cities in their learning journey by</p>

	<p>providing shared knowledge and concrete tools.</p> <p>Marcelline co-facilitated the CAMPUSES in Poland and France.</p>
2018	<p><b>Urban Agenda Partnership on Circular Economy</b></p> <p><b>Observer of the Working group: <u>Better Knowledge - Draft Action 6: Promote Urban Resource Centres for waste prevention, re-use and recycling</u></b></p> <p>The Partnership aims to facilitate for the establishment of so-called “Urban Resources Centre” in the Circular Economy - physical centres that enable sustainable consumption within a city, education on waste prevention measures, sustainable consumption and facilitate for more re-use, repair and recycling. This will be done through acquiring more knowledge on the impact and different functions of these centres, as well as the opportunity for funding.</p> <p>Facilitate the establishment of Urban Resource Centres - designated multifunctional places within cities for waste prevention, repair and re-use which:</p> <ul style="list-style-type: none"> <li>• Stimulate education/communication/awareness raising amongst businesses and citizens;</li> <li>• Encourage the social economy (including the collaborative economy) and social cohesion;</li> <li>• Act as an incubator, collaborating with local companies to develop sustainable and circular business models.</li> </ul>
2018-2021	<p><b>Urban Innovative Actions</b></p> <p><b><u>Antwerp Circular South (Antwerp, Belgium)</u></b></p> <p>Through the project, the City of Antwerp will engage the community in an online and offline circular economy. Marcelline is the Expert of this project, capitalising on its experience as well as providing pieces of advice and recommendations.</p>
2018-2019	<p><b>Brussels environment</b></p> <p><b><u>FoodWasteWatchers</u></b></p> <p>Together with Refresh asbl and Romain Boitier, Resilia Solutions is designing a project to monitor individual food waste at home. The project will be in two parallel phases: creating a tool to self-monitor foodwaste at home and setting up a tailored programme for individuals to reduce their food waste depending on their starting point. The tools will be usable by citizens as well as public authorities and those supporting citizens in food waste reduction.</p>
2018-2019	<p><b>Brussels environment</b></p> <p><b><u>Food surplus collection for dummies / La récup' d'invendus pour les nuls</u></b></p> <p>Together with Refresh asbl, Brufotec asbl and Romain Boitier, Resilia Solution is collecting and presenting information related to the collection of food surplus in the way to make it easier and also safer for those, communities or asbl wishing to go into this project.</p>
2018	<p><b>URBACT</b></p> <p><b><u>BioCanteens network</u></b></p> <p>The city of Mouans-Sartoux was labelled an URBACT Good Practice, that it is transferring to 6 other European Cities: Pays de Condruces (BE), Rosignano Marittimo (IT), Torres Vedras (PT), Trikala (EL), Troyan (BG) and Vasliu (RO). The practice can be understood as a local ecosystem composed of 5 elements (Sustainable KITCHEN and food waste management, Healthy food EDUCATION and sustainable behaviour change, Sustainable URBAN PLANNING and agricultural land use, Food-related LOCAL ECONOMY and job creation, Sustainable integrated GOVERNANCE) that will be individually or fully transferred over 2 years of implementation.</p>
2017	<p><b>Delhaize/Ecovia</b></p> <p><b>Co-creation of a community garden on a supermarket's rooftop</b></p> <p>Marcelline facilitated a workshop in order to co-design the activities to take place on the rooftop of a newly built supermarket, with the neighbours.</p>

2017- 2018	<p><b>URBACT</b></p> <p><b>Support to the <u>MAPs network</u></b></p> <p>The MAPS European project aims to enhance former military heritage as key elements for sustainable urban strategies, combining both functional and social aspects. The involvement of fellow cities presenting a similar architectural heritage and comparable territorial characteristics is meant to favour a mutual exchange of experiences, leading to the definition of best practices and replicable schedules which can be subsequently adapted to the needs and expectations of local communities, as expressed by stakeholders and interest groups.</p> <p>The dismissal of formerly productive settings often poses serious environmental and economic issues that Municipalities have to deal with as political and administrative problems. The main goal of MAPS is to reverse perspectives, highlighting the potentialities of this heritage, albeit discussing all matters related to the plans for their future destination.</p> <p>Following the approach of social architecture, dismissed military areas can be deemed the new symbols of a more conscious and participated urban planning, oriented to the promotion of cohesion and inclusiveness.</p> <p>Marcelline supported the MAPS network for the implementations of the cities' IAPs.</p>
2017	<p><b>URBACT</b></p> <p><b>Facilitation of two panels during the 2017 URBACT City Festival in Tallinn</b></p> <p>During the <u>URBACT City Festival</u> in Tallinn, on 5-6 October 2017, panels were organised for sharing the experience of Good Practices. Marcelline designed the methodology and worked closely with both the URBACT Secretariat and cities in order to make the panels interactive and empowering. Her two topics were: "Together for Sustainability" and "Jobs and skills".</p>
2017	<p><b>European Commission, Executive Agency for Small and Medium-sized Enterprises (EASME)</b></p> <p><b>CIRC-01-2017 Systemic, eco-innovative approaches for the circular economy: large-scale demonstration projects.</b></p> <p>Marcelline is an evaluator of the projects submitted under this call. This implies some individual evaluation, as well as joint reporting and participation in evaluation committees.</p>
2017	<p><b>Inspirons le Quartier – Conseil des Quartier Durables Citoyens</b></p> <p>Marcelline was part of the jury for granting the participatory budget within the « Inspirons le quartier » fund. She reviewed and assessed all the projects submitted and exchanged her with the 10 other assessors (composed of representatives from Public administration, NGOs and citizens).</p>
2016, 2017, 2018	<p><b>IGEAT, ULB</b></p> <p><b>Class on the theory of practices: theory and practice with the case of anti food waste practices, @Tom Bauler</b></p> <p>Marcelline organised a class on the theoretical framework of the practice approach. She also supported it and made it concrete for the students while showing its application on the work of the "Fridge Masters" and collaboration of the Regional Ministry of the environmental to support not only consumers' transition towards more sustainable food practices, but also public administration towards innovative public policies.</p>
2016	<p><b>URBACT</b></p> <p><b>Facilitation of ULG@work sessions during the 2016 URBACT Summer University</b></p> <p>During the <u>URBACT Summer University</u>, participants worked in Local Groups in order to go through all the steps from problem identification to the Integrated Action Plan. Each Local Group belonged to a Lab dedicated to a policy theme. Marcelline worked in the Community Cohesion Lab and trained a group of 9 participants to the various URBACT tools over three days.</p>
2016- 2017	<p><b>Brussels environnement/Refresh</b></p> <p><b>Set-up and support of the "<u>Fridge Masters</u>" network</b></p> <p>As a follow-up of the training of "Fridge Masters", Resilia Solutions is, together with Refresh, supporting the creation and implementation of the networks of Fridge Masters. This project encompasses the co-creation of tools for holding stalls at events as well as the development of individual projects. It will be a mixture of one-off and continuous support to the group of certified Fridge Masters.</p>
2016	<p><b>Brussels environnement/Refresh</b></p>

	<p><b>Training for « Fridge Masters »/ « Maîtres frigo »</b></p> <p>Refresh is a small restaurant in Brussels proposing dishes cooked out of unsold products. Thanks to a funding from Brussels environnement and within its activities, it organized a training for “ambassadors” of anti food waste practices throughout the city. This project was a pilot experimentation to assess the tools and methods which could be co-created in order to fully equip such ambassadors.</p> <p>Presentation of the training: <a href="https://youtu.be/n1PZkUX21x8">https://youtu.be/n1PZkUX21x8</a></p>
2016	<p><b>Almata</b></p> <p><a href="#">EMBALLALMATA: Encore moins d’emballages chez Almata !</a></p> <p>Thanks to a funding from the Regional ministry for the Environment, Brussels environment, Resilia Solutions is supporting Almata, an organic shop opened in September 2014, to reduce the packages it proposes through new product development as well as through interaction with its clients: through a series of communication, auction and experimentations with the clients, solutions will be co-created and tested out.</p>
2016	<p><b>RABAD (Réseau des acteurs bruxellois pour l’alimentation durable)</b></p> <p><a href="#">Coordination of the RABAD living lab within the frame of ULB-led “Choud’Bruxelles”</a></p> <p>The RABAD is a partner in a project led by the QALINQA unity of ULB. Thanks to a funding from the Innoviris programme, this project is identifying problems and experimenting solutions in addressing the logistics of Short Food Supply Chains in the Region of Brussels-Capital. The RABAD will be the first living lab of this project: following the ENoLL methodology it will be a platform for co-creation bringing together stakeholders of the SFSC in the region and beyond.</p>
2015-2018	<p><b>URBACT</b></p> <p><a href="#">REFILL network</a></p> <p>In many European cities one of the positive side-effects of the financial-economic crisis is the growth of innovative forms of solidarity and commitment at local level. Pioneering and bottom-up civic initiatives instigate transition in our society and co-create solutions for social challenges in an urban context, often perceived as a laboratory. Governments are no longer the only actor to solve complex challenges faced in cities.</p> <p>Therefore, temporary use is a powerful tool to make our cities “future fit”. Since the concept of temporary use is interacting with many other urban dynamics it creates the right environment for social innovation to develop. The network outlines the concept of temporary use as: the use of vacant buildings and land by urban pioneers, entrepreneurs and bottom-up initiatives, often resulting in facing various societal challenges and in creating possibilities for social innovation to develop in cities.</p> <p>The cities involved in this network already experimented with the concept of temporary use of vacant places for several years. Through REFILL all partners aim to capitalise on this communal expertise by focusing on 3 main objectives:</p> <ol style="list-style-type: none"> <li>1. Exchange and evaluation of local supporting instruments</li> <li>2. Ensuring long lasting effects of temporality</li> <li>3. Build a more flexible, collaborative public administration</li> </ol> <p><a href="https://refillthecity.wordpress.com/">https://refillthecity.wordpress.com/</a></p>
2015-2016	<p><b>SPF Justice</b></p> <p><b>Workshops on “The sustainable city”</b></p> <p>As part of its “Days of Sustainable Development”, Resilia Solutions has organized varied activities for employees of SPF Justice. A workshop was a mix of a lecture on the concepts and concrete examples relate to “sustainable city”; interaction and discussion; as well as a role game on “what sustainable city are you” (<a href="http://resilia-solutions.eu/2015/11/what-is-your-sustainable-city-at-spf-justice/">http://resilia-solutions.eu/2015/11/what-is-your-sustainable-city-at-spf-justice/</a>).</p> <p>A visit of a sustainable neighborhood plan (Contrat de quartier durable) also showed the concrete strategies set up by boroughs to engage with citizens in proposing integrated approaches to local urban planning issues.</p>
2015	<p><b>Etterbeek commune council</b></p> <p><a href="#">“Sustainable table” toolkit</a></p>

	<p>Thanks to a funding from the regional “Sustainable food” call for projects, the <i>commune</i> has launched the preparation, piloting and distribution of a kit for inhabitants to organize an evening event around the theme of sustainable food. The kit encompasses a methodological guide, 8 brochures on sustainable food, some kitchenware and tools, as well as the right to benefit from a coaching in cooking.</p>
<p><b>Within the company Strategic Design Scenarios</b></p>	
<p>2017-2020</p>	<p><b>Innoviris – Co-create 2016 - funded project</b></p> <p><a href="#">VILCO</a></p> <p>SDS is part of a consortium composed of Brulocalis, Bruxelles environnement, 21 Solutions and Fondation pour les Générations Futures, in order to research and experiment collaboration between public authorities and citizens' initiatives in order to improve the resilience of local dynamics protecting the environment. For three years, the project will co-create analysis and solutions within Living Labs composed of public authorities and citizens' initiatives. Marcelline is in particular in charge of coordinating the Work Package on Research and Analysis.</p>
<p>2016</p>	<p><b>Brussels environnement (with 21 Solutions)</b></p> <p><b>Cogardenning/Cojardinage</b></p> <p>The project facilitates the matchmaking and the co-creation of projects between those with have a garden and do not want/cannot take care of it, and those without a garden but who would like to access one. A toolkit was developed, citizens trained on using it and workshops organized with citizens and local organizations in order to foster the practices of cogardenning in Brussels.</p>
<p>2016</p>	<p><b>Brulocalis (Association of the city and <i>communes</i> of the Brussels Capital region)</b></p> <p><b>Training on the development of urban strategies</b></p> <p>SDS was commissioned to organize and facilitate a half-day training on the development of urban strategies with the prospect of putting together EU projects. The training is addressed at all civil servants from Brussels Capital region's <i>communes</i> willing to take part.</p>
<p>2016</p>	<p><b>Brulocalis (Association of the city and <i>communes</i> of the Brussels Capital region)</b></p> <p><b>Training on the development of transversality</b></p> <p>SDS was commissioned to organize and facilitate a half-day training on the development of transversality related to EU programmes and funding. The training is addressed at all civil servants from Brussels Capital region's <i>communes</i> willing to take part.</p>
<p>2016</p>	<p><b>H2020-funded project</b></p> <p><b>COMPASS – Evidence and opportunities for responsible innovation in SMEs</b></p> <p>The project's objectives are to:</p> <ul style="list-style-type: none"> <li>• Provide evidence for better uptake of RRI in industrial R&amp;D&amp;I <ul style="list-style-type: none"> <li>○ Gather evidence from previous projects &amp; bottom-up case studies</li> </ul> </li> <li>• Foster cross-sector, multi-stakeholder collaboration in key innovation fields for improved RRI processes and outcomes <ul style="list-style-type: none"> <li>○ Co-creation processes in three European regions/three innovation fields</li> <li>○ Visions, roadmaps, pilot testing</li> </ul> </li> <li>• Promote responsible and sustainable R&amp;D&amp;I governance for improved performance and competitiveness in highly innovative businesses <ul style="list-style-type: none"> <li>○ “One-stop shop” web portal</li> <li>○ Teaching and training materials</li> <li>○ Multiplier programme</li> </ul> </li> </ul> <p>SDS is in charge of developing the methodology for stakeholder's co-creation of RRI roadmaps.</p> <p>The project is run in partnership with Wirtschaftsuniversität Wien (WU) - coordinator, De Montfort University (DMU), University of Central Lancashire Cyprus (UCLan CY), La Caixa Banking Foundation (FBLC), European Business and Innovation Centre Network (EBN) and Stichting B Lab Europe (B Lab Europe).</p> <p><a href="https://innovation-compass.eu/">https://innovation-compass.eu/</a></p>
<p>2015</p>	<p><b>Brussels Institute for the Management of Environment (IBGE)/Bruxelles environnement</b></p>



	<p><b>Support to the <a href="#">co-construction of a Strategy on Sustainable Food and Urban Agriculture</a> in the Brussels capital region</b></p> <p>Together with Ecores, SDS was commissioned to carry out a participatory and co-construction process for the design of a new strategy on sustainable food and urban agriculture in the Brussels capital region. This work builds on that of consultations throughout the Employment-Environment Alliance, and various previous studies and research. Through a launching event and 6 co-construction workshops, SDS and Ecores are designing tools, methodologies (visioning and backstaging, participatory and co-creation methods, work in groups) and implementing them in order to build a strategy that fits the reality and needs of those first concerned by it.</p>
<p>2014-2015</p>	<p><b>URBACT Secretariat</b></p> <p><a href="#">Capitalisation process – Social innovation in cities</a></p> <p>URBACT II (2007-2013) is a European exchange programme promoting sustainable and integrated urban development in line with the objectives of the Europe 2020 strategy. It enables European cities to work together and to develop effective and sustainable solutions to major key urban challenges. Each project brings together 6 to 12 cities or other partners during two to three years and focuses on a specific urban issue.</p> <p>SDS carried out a study looking through experiences from cities taking part in URBACT programme and outside, which are exemplary in developing and promoting the use of social innovation in their governance. The project in particular seeks to provide readily available concrete information to support other cities which wish to follow similar approaches. The project used various online tools and methods such as an online questionnaire, online chat sessions and a blog. It also developed offline methodologies such as presentations, keynotes, speeches, roundtables to world cafes, living exhibitions, co-construction in groups of two and three.</p> <p>The results of the project were disseminated during the Open Sharing Event on 8 October 2014 in Brussels (<a href="http://www.sustainable-everyday-project.net/urbact-socialinnovationincities/2015/05/09/home-after-an-intense-city-festival-full-of-new-energy/">http://www.sustainable-everyday-project.net/urbact-socialinnovationincities/2015/05/09/home-after-an-intense-city-festival-full-of-new-energy/</a>), during the 4th Informed Cities Forum in Rotterdam on 26-27 March (<a href="http://www.sustainable-everyday-project.net/urbact-socialinnovationincities/2015/04/02/civil-servants-collaborating-with-citizens/">http://www.sustainable-everyday-project.net/urbact-socialinnovationincities/2015/04/02/civil-servants-collaborating-with-citizens/</a>), and at the First URBACT City Festival on 5-7 May 2015 in Riga (<a href="http://www.sustainable-everyday-project.net/urbact-socialinnovationincities/2015/05/09/home-after-an-intense-city-festival-full-of-new-energy/">http://www.sustainable-everyday-project.net/urbact-socialinnovationincities/2015/05/09/home-after-an-intense-city-festival-full-of-new-energy/</a>).</p>
<p><b>Within the company CODUCO</b></p>	
<p>2013-2014</p>	<p><b>Brussels Institute for the Management of Environment (IBGE)/Bruxelles environment</b></p> <p><b>Benchmarking study of existing systems for the disposal of tap water in restaurants</b></p> <p>Within the scope of the implementation of the Plan for the management of water, the Region wished to offer tap water in Brussels' restaurants. The study analysed approaches undertaken in a selection of EU countries (UK, France, Spain, Czech Republic and the Netherlands) as well as those already existing in Belgium in order to propose recommendations for the most suitable approach to be undertaken in Brussels.</p>
<p><b>Within the company GfK Significant</b></p>	
<p>2013</p>	<p><b>European Commission, DG SANCO</b></p> <p><a href="#">Consumer market study on environmental claims for non-food products</a></p> <p>This study sought to provide a comprehensive and in-depth picture of the environmental claims that currently exist in the European market for non-food products. It was composed on five areas: Development of an inventory of environmental claims for goods and services on the market, Assessment of selected green claims and labels for compliance with EU legislation, including an inventory of available guidance documents, investigation of consumer understanding, trust and behaviour in relation to green claims, study of the enforcement and self-regulatory instruments, provision of recommendations to improve the Guidance document of Directive 2005/29/EC and for possible future policies. Six data collection tools were being used: an experts' group, a Multi-Stakeholder Dialogue, a stakeholders' consultation, desk research, a consumer survey and behavioural experiment; and, a Mystery Shopping exercise. GfK was leading a team composed of BIO IS, time.lex, Milieu Ltd and Ecologic.</p>
<p><b>Within the company GHK</b></p>	
<p>2011-2012</p>	<p><b>European Commission, DG ENV</b></p> <p><a href="#">Benefits of achieving the EU biodiversity objectives in the Labour Market and identification of shortcomings in the current workforce skills to reap these benefits and achieve these targets</a></p> <p>The study aims to establish the impact of the implementation of the biodiversity strategy and reach of targets on existing and new jobs. It in addition assessed the need for skills and competences to achieve those, as well as the extent to which adequate education and training are currently being</p>

	<p>provided to help Europeans find a job in the near future in protecting Europe's natural capital. It will also attempt to determine the benefits of achieving the biodiversity target for the EU Labour's market.</p>
2011	<p><b>European Commission, DG COMM</b></p> <p><b>Mid-term evaluation of Europe Direct Information Centres (2009-2012)</b></p> <p>This evaluation, undertaken for the European Commission's DG for Communication, examined the effectiveness and efficiency of the Europe Direct Information Centres (EDICs) in the period 2009-2012. Specifically, it assessed the extent to which the EDICs comply with their mission to promote an informed and active European citizenship and the extent to which the recent changes to the EDICs' management system have contributed to the efficiency and effectiveness of their operations.</p>
2011	<p><b>European Commission, DG COMM</b></p> <p><b>Interim evaluation of Euranet – The European Radio Network</b></p> <p>The aim of this study was to evaluate the relevance, effectiveness, efficiency and overall results of the European Radio Network – a network which aims at supporting the audiovisual strategy of the European Commission. The methodology includes mapping and expert assessment of the radio programs produced, user survey, focus groups and case studies.</p>
2011	<p><b>European Commission, DG ECFIN</b></p> <p><a href="#">Evaluation of the Joint Harmonised EU Programme of Business and Consumer Surveys</a></p> <p>The evaluation assesses the effectiveness, efficiency and utility of the survey programme. It seeks to identify areas of improvement to the survey programme so that it better meets users' needs and to raise the efficiency of DG ECFIN's management of the survey. The study methodology entails stakeholder consultations, user surveys, survey of participating institutes, literature review and benchmarking analysis.</p>
2011	<p><b>European Commission, DG ELARG</b></p> <p><b>Thematic Evaluation of Pre-accession communication activities</b></p> <p>The aim of this evaluation was to support the development and implementation of information and communication activities financed under the Instrument for pre-accession assistance (IPA) and implemented in the EU candidate countries (Croatia, The former Yugoslav Republic of Macedonia and Turkey ) and potential candidate states (Albania, Bosnia and Herzegovina, Montenegro, Serbia and Kosovo). The evaluation was covering communication policies and activities undertaken both at decentralised/Delegation level and at centrally by DG Enlargement. More specifically the study was assessing the coherence and logic of the communication strategy as well as the relevance, effectiveness, efficiency and sustainability communication activities undertaken.</p>
2011	<p><b>European Commission, DG ENV</b></p> <p><a href="#">Combined Impact Assessment and ex-ante evaluation of the LIFE Regulation</a></p> <p>GHK was commissioned to undertake the combined Impact Assessment and ex-ante evaluation of the LIFE Regulation, the EU's main environmental fund. The main purpose of the study was to assist the Commission in carrying out an assessment of different options for the development of a financial instrument that focuses exclusively on the environment. It provided advice on whether to replace, modify or continue the existing LIFE+ Regulation or whether to cease having such an instrument.</p>
2011	<p><b>European Commission, DG ENV</b></p> <p><a href="#">Design, Implementation and Cost Elements of Green Infrastructure Projects</a></p> <p>This project aimed to support the development of an EU-wide strategy for green infrastructure as part of the EU's post-2010 biodiversity policy by improving the understanding of green infrastructure projects in terms of their design, implementation, funding process and cost-and benefit ratios. More specifically, the project aimed to identify all kinds of green infrastructure projects and measures, both in rural and urban areas in the EU, including e.g. the restoration of nature, management of floodplains, sustainable urban drainage systems or cooling systems using green spaces, improving natural water retention and purification by reforestation, wetland restoration or soil management. The study focused on projects of EU relevance that are local/regional, national or transnational, exploring how they have been designed and promoted and looking at how planning co-ordination between actors and cross-border cooperation, if applicable, have been achieved.</p>
2011	<p><b>European Commission, DG ENV</b></p> <p><a href="#">Green infrastructure implementation and efficiency</a></p>

	<p>The study aims to support the development of the Green Infrastructure strategy by assessing the effectiveness and efficiency of Green Infrastructure measures in terms of biodiversity and broader ecosystem service benefits, using, inter alia, information gathered through in-depth case analysis of the most advanced approaches. The study will produce policy recommendations to support the implementation of Green Infrastructure measures and will support a potential impact assessment of a future European Green Infrastructure strategy.</p>
2010	<p><b>European Commission DG SANCO</b></p> <p><a href="#">Evaluation of the European Consumer Centres' network (ECC-Net)</a></p> <p>GHK was contracted by DG SANCO to carry out an evaluation of the European Consumer Centres' Network (ECC-Net) in cooperation with Civic Consulting and Van Dijk Management consultants. The network provides information on consumers' rights when shopping cross borders; advises and supports consumers in obtaining redress and reaching an amicable solution with a trader in another Member State; or helps the consumer reach an out-of-court agreement. The purpose of the evaluation was to assess the performance, achievements and fulfilment of objectives of ECCs and provide recommendations for future orientations and eventual improvements of the work of the service and its future development. The results of the evaluation will contribute to the definition of the future strategic objectives for the network.</p>
2009	<p><b>European Commission, DG EMPL</b></p> <p><a href="#">Support to the Mutual Learning Programme</a></p> <p>GHK was appointed by DG Employment, Social Affairs and Equal Opportunities of the European Commission to assist the implementation of the Mutual Learning Programme (MLP) in 2009. The main objectives of the MLP were to “encourage:</p> <ul style="list-style-type: none"> <li>• Mutual learning at all levels and enhance the transferability of the most effective policies within key areas of the European Employment Strategy (EES); and</li> <li>• Stakeholders to promote the wider and more effective dissemination of information about the EES.”</li> </ul> <p>GHK's work covered three main areas of activity: the design and organisation of six Peer Reviews, hosted by the employment ministries of various European countries; the design and organisation of two Thematic Review Seminars, hosted by the European Commission in Brussels; and the support of follow-up and dissemination activities. This work was conducted in consortium with CERGE-EI, Czech Republic.</p>
2009	<p><b>European Commission, DG Communication</b></p> <p><a href="#">Evaluation of the Europe Direct Contact Centre</a></p> <p>EPEC evaluated the ability of the EUROPE DIRECT Contact Centre (EDCC) to address the information needs of the European Public with regards to information about Europe. More specifically this study assessed:</p> <ul style="list-style-type: none"> <li>• The effectiveness and efficiency of the EDCC with regards to answering EU related questions from the public about the EU and its ability to guide and signpost citizens towards the relevant sources of information and advisory services;</li> <li>• The visibility of the EDCC, awareness of the service among target audiences and its reach into the public sphere;</li> <li>• The contribution of the EDCC to the overall Commission efforts to inform and communicate the EU to European citizens.</li> </ul>
2009	<p><b>European Commission, DG Enterprise and Industry</b></p> <p><a href="#">Interim evaluation of the Competitiveness and Innovation Framework Programme (2007-2013)</a></p> <p>The interim evaluation was structured around evaluation issues relating to relevance, coherence, efficiency and effectiveness of intervention. It combines summative and formative approaches. The study methodology involves desk-top review of monitoring data, literature review, and stakeholder consultations across 27 Member States and business survey.</p>
2009	<p><b>European Commission, DG Enterprise and Industry</b></p> <p><a href="#">Interim evaluation of preparatory action “European Destinations of Excellence” (EDEN)</a></p> <p>GHK has been commissioned to undertake a study of the European Destination of Excellence to assess the relevance, effectiveness, efficiency, utility and sustainability of the initiative. The results of the study will feed into the design of a new Multi-Annual programme.</p>
2009	<p><b>European Commission, DG ENV</b></p>

	<p><a href="#">Preparation actions for Natura 2000: the economics and social benefits associated with the Natura 2000 network</a></p> <p>The study aims to support the European Commission in obtaining an accurate estimate on the costs of managing the EU Natura 2000 network, increasing awareness of the socio-economic benefits associated with the network, and developing a methodology for the systematic updating and refinement of the costs and benefits linked to Natura 2000. Understanding the costs will support deliberations on scale and priorities in securing financing of Natura 2000 in the future. Understanding the benefits will help integrate biodiversity conservation efforts into other sectors and tie it to sustainable development goals and growth.</p>
2008-2009	<p>European Commission, DG EAC</p> <p><a href="#">Collection of good practices for fostering innovation and creativity</a></p> <p>Study to identify, collect and present good practices in promoting innovation and creativity in all sectors of society. The objective of the study was to develop an analytical framework for identifying and mapping stakeholders in different sectors of society (culture, entrepreneurship, education, social, etc.). The study has also developed a method for assessing and selecting good practices.</p>
2008	<p>European Commission, DG EMPL</p> <p><a href="#">Restructuring Forum devoted to innovative actions for projects under Article 6 of the ESF Regulation No 1784/1999 of 12 July 1999</a></p> <p>Marcelline was one of the principal Consultants engaged in the preparation, organisation, and facilitation of the Restructuring Forum devoted to innovative actions present in Article 6 projects, which took place in November 2008. This support consisted of identifying, analysing and reporting on the positive results and policy messages of the restructuring-related Article 6 projects, assisting the organisation of the Forum' panels/workshops, presenting and drawing up the conclusions of the Forum's work and producing the Forum's final report, with a particular focus on the policy messages.</p>
2008	<p>European Commission, DG ENTR</p> <p><a href="#">Interim Evaluation of the Entrepreneurship and Innovation Programme</a></p> <p>The interim evaluation was structured around evaluation issues relating to relevance, coherence, efficiency and effectiveness of intervention. The evaluation focused on the two following specific issues: the performance of the former Euro Info Centres (EIC) and Innovation Relay Centres (IRC) and of the setting-up of the Enterprise Europe Network; and the impacts of the Financial instruments. It combined summative and formative approaches. The study methodology involved desk-top review of monitoring data, literature review, and stakeholder consultations across 27 Member States and business survey.</p>
2008	<p>European Commission, DG ENTR</p> <p><a href="#">Evaluation of DG Enterprise and Industry's policies in view of the new Commission</a></p> <p>The objective of the study was to collect, analyse and report on external stakeholders' views of DG ENTR's policy actions and achievements under the 2004-2009 European Commission and of the priorities for the EU's enterprise and industry policy from 2009 onwards. The work included in-depth interviews with key external stakeholders and a web-based survey. The evaluation synthesized different opinions and also covered the key arguments supporting stakeholders' views, e.g. reference to economic and societal trends and recent policy developments.</p>
2008	<p>European Commission, DG ENV</p> <p><a href="#">Evaluation of the communication of LIFE for the period 2000-2007</a></p> <p>The purpose of this project was to evaluate the relevance and impact of the communication activities undertaken regarding the LIFE programme during the period 2000-2007. As a conclusion to the study a series of recommendations were presented to the European Commission in order to improve the next phase of the programme.</p>
2008	<p>European Commission, DG Transport and Energy</p> <p><a href="#">Impact Assessment Study on Possible Energy Labelling of Tyres</a></p> <p>The study involved an impact assessment of the options to shift the new and second-hand tyre market towards greater use of low rolling resistance tyres (LRRT). The specific objective of this study was to maximise the use of LRRT subject to minimum safety, durability and noise standards.</p>
2007-2008	<p>European Commission, DG Communication</p>

	<p><b>Feasibility study, Streamlining European Commission communication Networks</b></p> <p>GHK was commissioned by DG COMM to undertake a feasibility study of a merger or streamlining of existing communication networks within the EU.</p>
2007	<p><b>European Commission, DG EMPL</b></p> <p><a href="#"><u>Anticipating Change : Effective Approaches to Lifelong Learning and Age Managements</u></a></p> <p>GHK was commissioned by the Greek EQUAL Managing Authority to organise a European EQUAL conference in Athens the 7 December 2007. The aim of the conference was to disseminate the main policy and practice messages from the Adaptability pillar of EQUAL to European, national and regional policy-makers.</p>
2007	<p><b>European Social Fund Agency, Francophone and Germanophone Belgium</b></p> <p><b>Business Creation network</b></p> <p>GHK was supporting the activities of the French and German European Social Fund (ESF) Agency in setting up and animating a thematic network on Business Creation under the ESF EQUAL programme. GHK has undertaken thematic research and analyses, organised networking workshops with project representatives and other business creation stakeholders and developed a proposal of policy recommendations that will be presented at a major national conference in June 2008. The objective of this network was to develop a mainstreaming strategy and other conceptual tools to underpin the development and presentation of policy recommendations to the Belgian federal and national governments.</p>