

### PERSONAL INFORMATION

## Marcelline Bonneau

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WORK EXPERIENCE

#### 03/2013-Present

# Policy co-creation expert and facilitator and CEO of Resilia Solutions

Resilia Solutions SPRL, Brussels (Belgium) resilia-solutions.eu

## Services:

- Bridging academia and policies
  - Research and analysis (theoretical, evidence-based, ...)
  - Communicating to a wider audience (vulgarisation, adaptation to audience needs . political, public and private, ...)
- Building capacity and empowering н.
  - Fostering participation (through collective intelligence methods, use of communication and • transparency, ICTs and social media, role game, visualisation, ...)
  - Co-creation facilitation (design of methodologies, facilitation of events and momenta, • experimentation, ...)
  - Policy implementation (strategy development, design of policy guidelines, training on the • ground, support for realisation, ...)
  - Set-up and implementation of trainings •
- Capitalising on existing experience
  - Facilitation of learning and exchange (engaging, following up) •
  - Evaluation of policies and programmes (developing analytical frameworks, indicators, . data collection methodologies, ...)
  - **Evaluation of projects** •
  - Technical assistance to EU and national programmes

Areas of expertise:

- Sustainable food
- Consumption practices •

- Circular economy
- Social innovation
- Participatory approaches and methodologies
- Governance of sustainability
- Integrated and sustainable urban development
- City administration and planning

Business or sector Research and consultancy

#### 2020 Innoviris Proposal evaluation expert

To evaluate the proposals submitted for funding under the Experimental Platforms programme.

Business or sector Brussels Innovation Agency (Public)

2020 ULB Jury member

To evaluate the Master's degree thesis

Business or sector University

### 11/2019–Present UrbanA Fellow

However increasing poverty and inequality, exacerbated by the recent financial and housing crises, are putting the social cohesion and resilience of European cities to the test. Much research has focused on teasing out the causes of urban social inequality and ecological unsustainability, and on understanding the connections, tensions and contradictions between the two. Research and innovation have also contributed to the development of ways to make cities more just and sustainable. Yet the need to consolidate and effectively communicate this knowledge and experience remains. UrbanA, Urban Arenas for Sustainable and Just Cities, takes up this challenge.

UrbanA aims to:

- synthesize and broker knowledge for sustainable and just cities generated by prior research and innovation projects and translate this knowledge into action
- empower participants to apply this knowledge locally
- facilitate interaction among diverse participants
- influence policies in favour of sustainable and just cities.

As a Fellow, Marcelline will contribute to the continuity of the Arena events by sharing her knowledge and/or skills and reporting on her involvement, by writing blog posts, for example.

#### Business or sector H2020 project

**URBACT** Thematic Programme Expert

#### 02/2019-Present

The Thematic Programme Experts cover the main themes of the integrated urban planning and support the URBACT Joint Secretariat with the capitalisation and communication strategy and actions, building on knowledge and results coming from URBACT networks and beyond URBACT to produce new practical knowledge on sustainable urban development, and disseminating URBACT results to as wide an audience as possible.

#### http://urbact.eu/bonneau

Business or sector European programme of integrated urban development

### 2018 Urban Innovative Action Expert

The expert's role is to support the implementation of the projects as well as capitalise on their experience.

Business or sector European programme of innovative solutions for sustainable urban development

### 2016-2018 DG REGIO AMI expert



The expert's role is to support the implementation of European Commission's policies

Validated senior expertise in: Social Innovation and Entrepreneurship; Circular economy and resource efficiency; Institutional capacity

Business or sector European Directorate General

#### 2017 H2020 Proposal evaluation expert

The expert's role is to evaluate the proposals submitted for funding under the H2020 programme.

Business or sector European research programme

#### Validated Lead and Thematic Expert for the URBACT programme 09/2015-Present

The expert's role is to support beneficiaries in designing and implementing transnational learning activities, to foster the local level uptake of the learning developed in transnational activities, and more generally to help deliver expected results.

Validated expertise in: Research, Innovation and Knowledge Economy, Environmental issues, Sustainable food, Local governance

### http://urbact.eu/bonneau

Business or sector European programme of integrated urban development

#### 05/2014-Present In-house consultant

Strategic Design Scenarios, Brussels (Belgium) www.strategicdesignscenarios.net

Business or sector Design of public policies

#### 01/2014-2016 Associate

CODUCO, Brussels (Belgium) www.coduco.be

Business or sector Consultancy in sustainable consumption

#### 09/2012-03/2013 Senior Project Leader

Significant GfK, Leuven (Belgium)

- Project manager
- Tender Leader .
- **Business Developer**

#### 09/2007-08/2012 Consultant

GHK, Brussels (Belgium) http://www.icfi.com/

Five years of experience in management of evaluation projects and impact assessments of policies of the European Commission and Member States.

Development of key messages, conclusions and recommendations for future actions.

Business or sector Consultancy of public policies

#### 02/2006-05/2006 Intern – Russia and Eurasia Programme Ifri, Paris (France) http://www.ifri.org/

Researched and reported on energy related issues (Energy policies, competition, security of supply, external and foreign policies) in Russia, Central Asia, and on the EU Green Paper on Energy.

Involved in the publication of the programme.

Business or sector Think tank

### 10/2005–02/2006 Intern – Russia and CIS programme

Chatham House, London (United Kingdom) http://www.chathamhouse.org/

Researched on a variety of Russian and Eurasian-related topics (Energy, Politics, current economics issues). Researched on Russia-Asia (mainly Japan and China) relations, elections in Kazakhstan, gas issue between Russia and Ukraine.

Business or sector Think tank

#### EDUCATION AND TRAINING

#### 09/2015-09/2016 PhD

EQF level 8

EQF level 7

#### IGEAT, ULB, Brussels (Belgium)

MENU for the future: Exploring a prospective MEthodology supporting a goverNance towards sUstainable food practices

The future of food is at the top of the political and social agendas. However, policy instruments seem to be inappropriate to operate behaviour changes amongst consumers. The practice approach enables shedding some light onto elements (material infrastructures, meanings and skills) linked to consumption behaviours outside of the traditional scope of a linear and rational act of consuming. This approach is, however, still rarely used in food future studies. We therefore propose to identify methodological needs of food governance as well as the added value of a practice approach in scenario-building exercises on food. Eventually, we shall seek a systematisation of this approach while developing a methodology for the operationalisation of the theory of practices in defining policy instruments for a transition towards alternative food systems. This work will combine inputs from a literature review, interviews with experts and stakeholders, foresight exercises, publications and research visits abroad.

### 09/2013–08/2014 Master's degree in management of the environment

IGEAT, ULB, Brussels (Belgium)

Study of the protection, conservation and improvement of the natural environment within a context of growing anthropic pressure and a prospect of management of environment-related issues.

Multidisciplinary approach covering ecology and biochemistry, policies, geohistory, judicial issues, agriculture, consumption and consumer behaviour, information and communication and economics.

Analysis of integrated policies, transition towards a more sustainable society, priorities at local, national and EU/international levels. Focus on Brussels and its region.

Dissertation: "Who are the members of the systems of vegetable boxes? A case study on L'Heureux Nouveau<u>http://resilia-solutions.eu/wp-content/uploads/2014/09/Mémoire-paniers-bio\_Final.pdf</u>". "Great Distinction":

### 09/2006–08/2007 MSc in European Public Policy

University College London, London (United Kingdom)

Analytical study of politics, political actors, institutions in Member States and in the EU. Normative assessment of the main issues currently facing European policy-makers in Member States and in the EU.

MSc dissertation: "Think Tanks and the policy process: influence on a common European energy policy?" "Great Distinction"

# 09/2003–08/2006 Bachelor's degree (DULCO) in Polish Language, Literature, and Civilisation

EQF level 6

EQF level 7



INALCO, Paris (France)

Polish history, language and literature.

Erasmus Semester at Jagiellonski University, Cracow (Poland)

#### 09/2001-08/2005 MA (Maîtrise) in Russian Language, Literature, and Civilisation

INALCO, Paris (France)

Russian and former USSR history, language and literature, laws and politics.

MA dissertation: "The Polish Community of Saint-Petersburg: various ways to preserve identity." Semester at the State University of Saint Petersburg (Russia) for the study, research, analysis and preparation of the dissertation.

#### PERSONAL SKILLS

Mother tongue(s)

French

Other language(s) WRITING UNDERSTANDING **SPEAKING** Listening Reading Spoken interaction Spoken production C2 C2 C2 C2 C2 English Polish C1 C1 C1 C1 **B**2 C2 C2 C1 C1 B2 Russian Italian A2 A2 A2 A2 A2 Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user Common European Framework of Reference for Languages Communication skills Advanced experience in exchanging and learning within a team, as well as communicating within task delegation Versatile and experienced researcher, comfortable in managing and working on projects of various complexities Excellent verbal and written communication and presentation skills, in particular in respect of conveying key messages, conclusions and recommendations for further action Transnational experience, especially through EU programmes. Organisational / managerial skills Strong experience of conducting and managing tenders and studies, evaluations and impact assessments of European Commission and national products, activities and policies. Skills in organisation and structure validated by years of experience and borne responsibilities Substantial experience in the design, implementation and coordination of interview programmes, expert panels, focus groups, workshops, conferences, mystery shopping and consumer journey, case studies and large-scale online surveys, covering diverse stakeholders (private enterprises, associations and public institutions) in several countries, including EU-wide surveys Job-related skills Participatory and co-creation processes: collective intelligence. Integrated approaches Evaluations of public policies and programmes Policy recommendation and messages formulation Expertise in consumer behaviour, information and communication, sustainable food and consumption and environment Wide-ranging knowledge of social sciences theories and methodologies

EQF level 7

High level competences in data collection tools both quantitative and qualitative
 Design of proposals, tendering process
 Project management
 Operationalization of research questions
 Fluency in several EU languages
 Knowledge of the EU policy and social context
 Strong analytical skills (e.g. benchmarking, best practices identification, information mapping, content analysis, comparative and statistical analysis) and report writing

Other Member of RABAD (Réseau des acteurs bruxellois pour l'alimentation durable) (<u>http://www.rabad.be/</u>) Initiator of the citizens' initiative "Embellissons le parc Faider" (<u>https://embellissonsleparcfaider.wordpress.com/</u>) Ambassador of the Just Keep It Challenge (<u>http://justkeepit.be/</u>)

Annex 1 – Publications

Bonneau M. (2020) Antwerp Circular South Zoom-In 2: "What if you could see how much energy you consume at home and that you could change it?", UIA publication

Bonneau M. (2020) Antwerp Circular South Journal 4: Well into the project, but far enough?, UIA publication

Bonneau M. (2020) Antwerp Circular South Journal 3: Half-Way Through State Of The Art, UIA publication

Adams E., Bonneau M., Rok A., Morgan N. (2019) How are cities putting sustainable urban development into practice?, URBACT

Bonneau M. (2019) Antwerp Circular South Journal 2: Moving towards direct implementation, UIA publication

Bonneau M. (2019) Antwerp Circular South Zoom-In: CIRCUIT in the focus, UIA publication

Bonneau M. (2018) Antwerp Circular South UIA Expert Journal - changing consumption behaviours for a more circular economy, UIA publication

Jégou, F., Bonneau, M. (2018) « Usage temporaire des espaces vacants : accueillir l'innovation dans la ville » In Ludovic Duhem & Kenneth Rabin eds (2018) Design Ecosocial : Convivialités, pratiques situées et nouveaux communs

Jégou, F., Bonneau, M . (2018) REFILL Final publication

Bonneau M., Jégou F. (2017) "Local Authorities and their Development of New Governance Approaches: Distilling Lessons from a Social Innovation Project", in Julia Backhaus et al. (Eds) (2017) Social Innovation and Sustainable Consumption: Research and Action for Societal Transformation, Routledge

Jégou, F., Bonneau, M . (2016) REFILL network State of the Art, URBACT Publishing, Paris

Bonneau, M. 2015. Case study. Gdańsk, initial steps towards responsibility sharing. URBACT II capitalisation, URBACT Publishing, Paris.

Jégou, F., Bonneau, M. (2015) Social innovation in cities: Special edition, URBACT II capitalisation, URBACT Publishing, Paris.

Jégou, F., Bonneau, M. (2014). Social innovation in cities: State of the art. URBACT II capitalisation, URBACT Publishing, Paris.

Jégou, F., Bonneau, M. (2014). Social innovation in cities : what's beyond the city scene ?, URBACT II capitalisation, URBACT Tribune, Paris.

Annex 2 - Conferences, workshops and webinars (presentations)

Green urban Actions, Ipop, 22 October

Green Deal? Achieve it through procurement!, UAP on CE, 14 October, #EURegionsWeek

New City Habitat, City of Krakow, 25 September 2020

Addressing poverty via food solidarity, UrbanA, 23 June 2020



#### COOPERATIVE CITY IN QUARANTINE #2: Food, Eutropian, 2 April 2020

Bonneau M. (2019) Urban Lunch Talk #6: From Project Partners to Synergy Soulmates, JPI Urban Europe, 27 September 2019

"Increasing Efficiency Along the Food Supply Chain: Households and Services" in Tackling Food Waste in the EU: Fostering Efficiency along the Supply Chain, Public Policy Exchange, 5 July 2018

Inspiring citizen-driven action for nature-based cities, EU Green week, ICLEI & PAN, 8 June 2018, Brussels

Politicians and employees of public administration are citizens like others..., Hack Belgium, 4 May 2017 Brussels

How can the temporary use of vacant spaces support the retail sector in city centres? Learnings from the REFILL network, RetaiLink transnational meeting, Liberec, 7 February 2017

(Sustainable) food networks of knowledge and skills & co-sourcing in Brussels, <u>SIC Launch session: Collaborative Economy & Social</u> innovation, 26 September 2017, Brussels

Le rôle des paniers bio pour une transition vers une alimentation plus durable, 2ème Congrès Interdisciplinaire du Développement Durable, 21-22 mai 2015, Louvain la-Neuve (UCL), Belgique

<u>City administrations' adaptation to new governance models</u>, in Lorek, S., Backhaus J. (Eds). 2015. 'Beyond' Transition? Understanding and Achieving Sustainable Consumption through Social Innovation. Proceedings of the SCORAI Europe Workshop held on the 17. November 2015, Vienna, Austria. Sustainable Consumption Transitions Series, Issue 5.

Annex 3 - Conferences, workshops and webinars (moderation)

Making the most of food in cities, by UIA, 15 October, 09:30-11:00, #EURegionsWeek

URBACT eUniversity, September-October 2020

Europe's Cities Fit for Future, DV, 3, 9, 18 September 2020

URBACT City Lab on Sustainability, Brussels, 2-3 July 2019

EUWRC 2019: Fighting food waste while boosting local economic activity, 10 October 2019

URBACT CAMPUS, April-May 2019

URBACT City Festival in Tallinn, October 2017

URBACT Summer University in Rotterdam, 2016

#### Annexe 4 – Media

#### Fridge Masters

#### <u>Radio</u>

- Opinions CSC, 21 October 2016, RTBF/La Première
- <u>"RABAD asbl, pour une alimentation saine et durable"</u>, Podcast of 27 May 2018, Mozaïk, Radio Panik
- •

### <u>Videos</u>

- Mais qui sont les Maîtres-Frigo?
- <u>Presentation of the Brussels environnement "Fridge Masters"</u> training.
- GOOD FOOD: Walid et Marcelline Bonneau <u>Les trucs anti-gaspi</u>

#### Newspapers

<u>Une formation pour devenir "Maître Frigo"</u>, La Capitale, October 2016 (<u>online version</u> incl. video)

#### **FoodWasteWatchers**

#### Astuces bruxelloises anti gaspillage alimentaire, La Capitale, 9 September 2019

La minute anti-gaspi de Marcelline sur VivaCité

Les conseils anti-gaspi de Marcelline: à quel point gaspillons-nous?, 20 Septembre 2019 A consommer jusqu'à... Marcelline nous explique tout pour ne pas gaspiller, 27 Septembre 2019 Un frigo bien rangé pour moins de gaspillage, 4 octobre 2019 Avec Marcelline, même les gâteaux sont anti gaspi, 18 octobre 2019 Ne jetez pas vos pelures d'agrumes, Marcelline a un truc!, 25 octobre 2019 Un placard en ordre, c'est du gaspillage en moins, 8 November 2019 Fans, épluchures et trognons: Marcelline leur donne une deuxième vie, 15 November 2019 Les trucs de Marcelline pour utiliser les dernières gouttes de miel, 6 December 2019 Les conseils de Marcelline pour bien choisir son électroménager, 13 December 2019 Marcelline vous aide à faire la liste des courses, 2 janvier 2020 Prévoyez la juste quantité grâce à Marcelline, 9 janvier 2020 Il y a des restes après un repas entre amis? Marcelline a des trucs!, 13 janvier 2020 Marcelline vous dit quoi faire avec des blancs d'œuf, 24 janvier 2020 Les bons plans de Marcelline pour utiliser les jaunes d'œufs, 30 janvier 2020 Que faire avec les restes de pain? Marcelline a une petite idée..., 6 février 2020 Anti gaspi, l'art de vivre selon Marcelline, 13 février 2020 Des restes de sirop? Voici les pistes de Marcelline pour les utiliser, 27 février 2020

#### Just Keep it Challenge

Tip #14: <u>Using everything until the end</u>

### **UIA – Antwerp Circular South**

- <u>UIA Antwerp Circular South: Partners presenting the innovation of their project</u>
- Gabriëlle Van Zoeren presenting the composting of the Antwerp Circular South project

#### Annex 5 – Blog articles

#### **URBACT** website articles

- Bonneau M., <u>Reinforcing local food ecosystems: a recipe for success?</u>, 9 October 2020
- Bonneau M., Covid-19: a springboard for more food solidarity?, 26 June 2020
- Bonneau M., Digital Transition in cities how can it benefit citizens?, 28 November 2019
- Bonneau M., Bringing (more) sustainability to cities: 5 golden rules, 30 July 2019
- Bonneau M., How cities can accompany consumer change practices, 23 May 2019
- Bonneau M., Plan your own temporary use journey!, 30 October 2018
- Bonneau M., How do URBACT Good Practices strive towards more sustainability together with citizens and other stakeholders?, 24 October 2017
- Bonneau M., Cities using their purchasing power to facilitate social innovation, 19 June 2015`



#### **UIA website articles**

- Bonneau M., Food-related activities as a leverage against urban poverty, 5 October 2020
- Bonneau M., Testing a future Food Court by prototyping it in real-life: lessons from the experience of UIA TAST'in FIVES' L'Avant-goût, 24 June 2020
- Bonneau M., Antwerp Circular South at the 11th meeting of the Urban Agenda Partnership on Circular Economy, 26 April 2019
- Bonneau M., The difficult transition for consumers towards more sustainable practices, 23 November 2018
- Bonneau M, Being a super civil servant, what does it take, where does it lead us to?, 23 November 2018

#### **UrbanA blog article**

Bonneau M., Addressing poverty via food solidarity in cities, 2 July 2020

#### **Resilia Solutions' blog articles**

- Bonneau M., Drome Valley: a single territory with complimentary stakeholders implementing food innovations, 27 August 2019
- Bonneau M., Implementing social innovation at city level: learnings from Amsterdam, Gdansk and others, 26 February 2019
- Bonneau M., (Self-)promotion supporting change in our cities: feedback from the URBACT Lisbon City Festival, 4 October 2018
- Bonneau M., Research and civil society: joining forces for addressing societal issues meaningfully, 6 September 2018
- Bonneau M., How can cities set-up an adequate governance model for all stakeholders to jointly implement their local policies?, 22 February 2018
- Bonneau M., Ouvrir la recherche académique à d'autres pratiques méthodologiques, 26 January 2018
- Bonneau M., "Social innovation is a systemic change in the way we do things, 9 November 2017
- Bonneau M., Being a citizen professional or a professional citizen?, 20 September 2017
- Bonneau M., Exploring the conditions for shared urban spaces with high human value, 30 June 2017
- Bonneau M., Que pensent les acteurs publics et les initiative citoyennes des moyens d'améliorer leur collaboration 2, 8 August 2017
- Bonneau M., How can city administrations better cooperate with citizens?: A case for in-house intermediaries\*, 4 April 2017
- Bonneau M., What can cities learn from the participatory democracy experience of Saillans?, 28 August 2016
- Bonneau M., Les membres des paniers bio sont-ils tous des « bobos » ?, 20 August 2016
- Bonneau M., URBACT, the prince on a white horse of EU programmes, 19 January 2016
- Bonneau M., Goodwill as a vector of social innovations, 7 August 2016
- Bonneau M., It's always cold and snowy in Central and Eastern Europe..., 2 December 2015
- Bonneau M., Upscaling social innovation or the process of maintaining grassroots initiatives, 9 November 2015
- Bonneau M., What is your "Sustainable city"? (at SPF Justice), 8 November 2015
- Bonneau M., Social innovation is also a 'process' worth researching, 17 July 2015

### Annex 5 - Relevant projects

Within F	Resilia Solutions
2020	Deutscher Verband für Wohnungswesen, Städtebau und Raumordnung e.V

	Fit For Future Conference
	Moderation of the panel on the "Green City" for the promotion of the renewed Leipzig Charter under the German Presidency.
2020	FoodWin
	Food Waste Mission Brussels
	The FoodWaste Mission is a mentoring project to support Brussels citizens to reduce their foodwaste. Marcelline is involved for waste measuring part of the activities, following up on the work from FoodWasteWatchers.
2019	Urban Innovative Actions
	TAST'in FIVES
	In order to tackle most of these issues, Lille will create an innovative device: a collective kitchen that articulates various actions towards the district's population:
	1. Providing a shared space to socialize. There you may cook, eat, meet people, and make new experiences (including an audio-visual studio, and a vertical agriculture demonstrator);
	2. Organizing workshops, mostly against waste and malnutrition;
	3. Creating a virtuous ecosystem of training and job opportunities: crash courses, and meeting with employers on the one hand; restaurants and food processing activities on the other hand.
	Most part of the innovation lies within the fact that, contrary to the usual public equipment, the kitchen will respond to an original collective governance. Furthermore, it will be financially autonomous while receiving part of the benefits from private activity operating in the vicinity.
	A dense prefiguration program will anticipate, during the first 2 years of the program, the inauguration of the building.
	Marcelline is the Expert of this project, capitalising on its experience as well as providing pieces of advice and recommendations.
2019	VivaClté
	La minute anti-gaspi de Marcelline
	Weekly podcast on anti foodwaste tips.
2019	URBACT
	Thematic Programme Expert
	Coordination with Joint Secretariat
	Coordination with other PEs
	Contribution to editorial planning
	Thematic research/Writing content
	Developing/writing quarterly brief
	Network follow-up
	EU Urban Agenda partnership follow-up: Digital Transition and Jobs & Skills
	Programme capitalisation: Vitality of smaller cities
	Programme capitalisation: Techplace
	Participation at external events:
	EUROCITIES "Social Innovation Lab", Glasgow, 26-27 March 2019



	"Urban policies and climate change", Green urban Actions, Ipop, 22 October
	<ul> <li>Green Deal? Achieve it through procurement!, UAP on CE, 14 October, #EURegionsWeek</li> </ul>
	<ul> <li>"European urban strategies for sustainable food and urban agriculture: insights from URBACT networks and cities", New City Habitat, City</li> </ul>
	of Krakow, 25 September 2020
	Programme-led Capitalisation:
	<u>URBACT City Lab on Sustainability</u> , Brussels, 2-3 July 2019
	EUWRC 2019: Fighting food waste while boosting local economic activity, 10 October 2019
2019	URBACT
	URBACT CAMPUS facilitator
	From mid-April to mid-June, the URBACT Secretariat organised a series of 15 capacity-building seminars gathering Transfer Network partners from 25 countries. These face-to-face 2-day training sessions were designed to guide Good Practice and Transfer cities in their learning journey by providing shared knowledge and concrete tools.
	Marcelline co-facilitated the CAMPUSES in Poland and France.
2018	Urban Agenda Partnership on Circular Economy
	Observer of the Working group: Better Knowledge - Draft Action 6: Promote Urban Resource Centres for waste prevention, re-use and recycling
	The Partnership aims to facilitate for the establishment of so-called "Urban Resources Centre" in the Circular Economy - physical centres that enable sustainable consumption within a city, education on waste prevention measures, sustainable consumption and facilitate for more re-use, repair and recycling. This will be done through acquiring more knowledge on the impact and different functions of these centres, as well as the opportunity for funding.
	Facilitate the establishment of Urban Resource Centres - designated multifunctional places within cities for waste prevention, repair and re-use which:
	<ul> <li>Stimulate education/communication/awareness raising amongst businesses and citizens;</li> </ul>
	Encourage the social economy (including the collaborative economy) and social cohesion;
	Act as an incubator, collaborating with local companies to develop sustainable and circular business models.
2018-	Urban Innovative Actions
2021	Antwerp Circular South
	Through the project, the City of Antwerp will engage the community in an online and offline circular economy. Marcelline is the Expert of this project, capitalising on its experience as well as providing pieces of advice and recommendations.
2018-	Brussels environment
2019	FoodWasteWatchers
	Together with Refresh asbl and Romain Boitier, Resilia Solutions is designing a project to monitor individual food waste at home. The project will be in two parallel phases: creating a tool to self-monitor foodwaste at home and setting up a tailored programme for individuals to reduce their food waste depending on their starting point. The tools will be usable by citizens as well as public authorities and those supporting citizens in food waste reduction.
2018-	Brussels environment
2019	Food surplus collection for dummies / La récup' d'invendus pour les nuls
	Together with Refresh asbl, Brufotec asbl and Romain Boitier, Resilia Solution is collecting and presenting information related to the collection of food surplus in the way to make it easier and also safer for those, communities or asbl wishing to go into this project.

2017	Delhaize/Ecovia
	Co-creation of a community garden on a supermarket's rooftop
	Marcelline facilitated a workshop in order to co-design the activities to take place on the rooftop of a newly built supermarket, with the neighbours.
2017-	URBACT
2018	Support to the MAPs network
	The MAPS European project aims to enhance former military heritage as key elements for sustainable urban strategies, combining both functional and social aspects. The involvement of fellow cities presenting a similar architectural heritage and comparable territorial characteristics is meant to favour a mutual exchange of experiences, leading to the definition of best practices and replicable schedules which can be subsequently adapted to the needs and expectations of local communities, as expressed by stakeholders and interest groups.
	The dismissal of formerly productive settings often poses serious environmental and economic issues that Municipalities have to deal with as political and administrative problems. The main goal of MAPS is to reverse perspectives, highlighting the potentialities of this heritage, albeit discussing all matters related to the plans for their future destination.
	Following the approach of social architecture, dismissed military areas can be deemed the new symbols of a more conscious and participated urban planning, oriented to the promotion of cohesion and inclusiveness.
	Marcelline supported the MAPS network for the implementations of the cities' IAPs.
2017	URBACT
	Facilitation of two panels during the 2017 URBACT City Festival in Tallinn
	During the <u>URBACT City Festival</u> in Tallinn, on 5-6 October 2017, panels were organised for sharing the experience of Good Practices. Marcelline designed the methodology and worked closely with both the URBACT Secretariat and cities in order to make the panels interactive and empowering. Her two topics were: "Together for Sustainability" and "Jobs and skills".
2017	European Commission, Executive Agency for Small and Medium-sized Enterprises (EASME)
	CIRC-01-2017 Systemic, eco-innovative approaches for the circular economy: large-scale demonstration projects.
	Marcelline is an evaluator of the projects submitted under this call. This implies some individual evaluation, as well as joint reporting and participation in evaluation committees.
2017	Inspirons le Quartier – Conseil des Quartier Durables Citoyens
	Marcelline was part of the jury for granting the participatory budget within the « Inspirons le quartier » fund. She reviewed and assessed all the projects submitted and exchanged her with the 10 other assessors (composed of representatives from Public administration, NGOs and citizens).
2016,	IGEAT, ULB
2017,	Class on the theory of practices: theory and practice with the case of anti food waste practices, @Tom Bauler
2018	Marcelline organised a class on the theoretical framework of the practice approach. She also supported it and made it concrete for the students while showing its application on the work of the "Fridge Masters" and collaboration of the Reginal Ministry of the environmental to support not only consumers' transition towards more sustainable food practices, but also public administration towards innovative public policies.
2016-	European Commission, DG REGIO
2018	REGIO Communities of Practitioners' Manager
	DG REGIO has recognized the need to support managing authorities in exchanging knowledge and good practice between themselves. There is a lot of potential in wider sharing of the rich experience on practical implementation that exists among the practitioners in the administrations managing the funds in the Member States. The REGIO Communities of Practitioners have been initiated as a pilot to explore solutions together with representatives for managing authorities on how this can be done. These are informal groups with members from different Member States which focus on finding solutions on specific issues or problems linked to the implementation of the programmes and projects funded under the ERDF and/or the Cohesion Fund.
	Marcelline is responsible for managing these communities both online and offline throughout the EU. This is an experimentation for a project which



	would be later institutionalised.
2016	URBACT
	Facilitation of ULG@work sessions during the 2016 URBACT Summer University
	During the <u>URBACT Summer University</u> , participants worked in Local Groups in order to go through all the steps from problem identification to the Integrated Action Plan. Each Local Group belonged to a Lab dedicated to a policy theme. Marcelline worked in the Community Cohesion Lab and trained a group of 9 participants to the various URBACT tools over three days.
2016-	Brussels environnement/Refresh
2017	Set-up and support of the " <u>Fridge Masters</u> " network
	As a follow-up of the training of "Fridge Masters", Resilia Solutions is, together with Refresh, supporting the creation and implementation of the networks of Fridge Masters. This project encompasses the co-creation of tools for holding stalls at events as well as the development of individual projects. It will be a mixture of one-off and continuous support to the group of certified Fridge Masters.
2016	Brussels environnement/Refresh
	Training for « Fridge Masters »/ « Maîtres frigo »
	Refresh is a small restaurant in Brussels proposing dishes cooked out of unsold products. Thanks to a funding from Brussels environnement and within its activities, it organized a training for "ambassadors" of anti food waste practices throughout the city. This project was a pilot experimentation to assess the tools and methods which could be co-created in order to fully equip such ambassadors.
	Presentation of the training: <u>https://youtu.be/n1PZkUX21x8</u>
2016	Almata
	EMBALLALMATA: Encore moins d'emballages chez Almata !
	Thanks to a funding from the Regional ministry for the Environment, Brussels environment, Resilia Solutions is supporting Alm ata, an organic shop opened in September 2014, to reduce the packages it proposes through new product development as well as through interaction with its clients: through a series of communication, auction and experimentations with the clients, solutions will be co-created and tested out.
2016	RABAD (Réseau des acteurs bruxellois pour l'alimentation durable)
	Coordination of the RABAD living lab within the frame of ULB-led "Choud'Bruxelles"
	The RABAD is a partner in a project led by the QALINQA unity of ULB. Thanks to a funding from the Innoviris programme, this project is identifying problems and experimenting solutions in addressing the logistics of Short Food Supply Chains in the Region of Brussels-Capital. The RABAD will be the first living lab of this project: following the ENoLL methodology it will be a platform for co-creation bringing together stakeholders of the SFSC in the region and beyond.
2015-	SPF Justice
2016	Workshops on "The sustainable city"
	As part of its "Days of Sustainable Development", Resilia Solutions has organized varied activities for employees of SPF Justice. A workshop was a mix of a lecture on the concepts and concrete examples relate to "sustainable city"; interaction and discussion; as well as a role game on "what sustainable city are you" ( <u>http://resilia-solutions.eu/2015/11/what-is-your-sustainable-city-at-spf-justice/</u> ).
	A visit of a sustainable neighborhood plan (Contrat de quartier durable) also showed the concrete strategies set up by boroughs to engage with citizens in proposing integrated approaches to local urban planning issues.
2015	Etterbeek <i>commune</i> council
	<u>"Sustainable table" toolkit</u>
	Thanks to a funding from the regional "Sustainable food" call for projects, the <i>commune</i> has launched the preparation, piloting and distribution of a kit for inhabitants to organize an evening event around the theme of sustainable food. The kit encompasses a methodological guide, 8 brochures or sustainable food, some kitchenware and tools, as well as the right to benefit from a coaching in cooking.

Within tl	Within the company Strategic Design Scenarios	
2018	URBACT	
	BioCanteens network	
	The city of Mouans-Sartoux was labelled an URBACT Good Practice, that it is transferring to 6 other European Cities: Pays de Condruses (BE), Rosignano Marittimo (IT), Torres Vedras (PT), Trikala (EL), Troyan (BG) and Vasliu (RO). The practice can be understood as a local ecosystem composed of 5 elements (Sustainable KITCHEN and food waste management, Healthy food EDUCATION and sustainable behaviour change, Sustainable URBAN PLANNING and agricultural land use, Food-related LOCAL ECONOMY and job creation, Sustainable integrated GOVERNANCE) that will be individually or fully transferred over 2 years of implementation.	
2017- 2020	Innoviris – Co-create 2016 - funded project	
	VILCO	
	SDS is part of a consortium composed of Brulocalis, Bruxelles environnement, 21 Solutions and Fondation pour les Générations Futures, in order to research and experiment collaboration between public authorities and citizens' initiatives in order to improve the resilience of local dynamics protecting the environment. For three years, the project will co-create analysis and solutions within Living Labs composed of public authorities and citizens' initiatives. Marcelline is in particular in charge of coordinating the Work Package on Research and Analysis.	
2016	Brussels environnement (with 21 Solutions)	
	Cogardenning/Cojardinage	
	The project facilitates the matchmaking and the co-creation of projects between those with have a garden and do not want/cannot take care of it, and those without a garden but who would like to access one. A toolkit was developed, citizens trained on using it and workshops organized with citizens and local organizations in order to foster the practices of cogardenning in Brussels.	
2016	Brulocalis (Association of the city and <i>communes</i> of the Brussels Capital region)	
	Training on the development of urban strategies	
	SDS was commissioned to organize and facilitate a half-day training on the development of urban strategies with the prospect of putting together EU projects. The training is addressed at all civil servants from Brussels Capital region's <i>communes</i> willing to take part.	
2016	Brulocalis (Association of the city and <i>communes</i> of the Brussels Capital region)	
	Training on the development of transversality	
	SDS was commissioned to organize and facilitate a half-day training on the development of transersvality related to EU programmes and funding. The training is addressed at all civil servants from Brussels Capital region's <i>communes</i> willing to take part.	
2016	H2020-funded project	
	COMPASS – Evidence and opportunities for responsible innovation in SMEs	
	<ul> <li>The project's objectives are to:         <ul> <li>Provide evidence for better uptake of RRI in industrial R&amp;D&amp;I</li> <li>Gather evidence from previous projects &amp; bottom-up case studies</li> </ul> </li> <li>Foster cross-sector, multi-stakeholder collaboration in key innovation fields for improved RRI processes and outcomes             <ul> <li>Co-creation processes in three European regions/three innovation fields</li> <li>Visions, roadmaps, pilot testing</li> </ul> </li> </ul>	
	<ul> <li>Promote responsible and sustainable R&amp;D&amp;I governance for improved performance and competitiveness in highly innovative businesses         <ul> <li>"One-stop shop" web portal</li> <li>Teaching and training materials</li> <li>Multiplier programme</li> </ul> </li> </ul>	
	SDS is in charge of developing the methodology for stakeholder's co-creation of RRI roadmaps.	
	The project is run in partnership with Wirtschaftsuniversität Wien (WU) - coordinator, De Montfort University (DMU), University of Central Lancashire Cyprus (UCLan CY), La Caixa Banking Foundation (FBLC), European Business and Innovation Centre Network (EBN) and Stichting B Lab Europe	



2015- 2018	(B Lab Europe). https://innovation-compass.eu/ URBACT
	URBACT
2018	
	REFILL network
	In many European cities one of the positive side-effects of the financial-economic crisis is the growth of innovative forms of solidarity and commitment at local level. Pioneering and bottom-up civic initiatives instigate transition in our society and co-create solutions for social challenges in an urban context, often perceived as a laboratory. Governments are no longer the only actor to solve complex challenges faced in cities.
	Therefore, temporary use is a powerful tool to make our cities "future fit". Since the concept of temporary use is interacting with many other urban dynamics it creates the right environment for social innovation to develop. The network outlines the concept of temporary use as: the use of vacant buildings and land by urban pioneers, entrepreneurs and bottom-up initiatives, often resulting in facing various societal challenges and in creating possibilities for social innovation to develop in cities.
	The cities involved in this network already experimented with the concept of temporary use of vacant places for several years. Through REFILL all partners aim to capitalise on this communal expertise by focusing on 3 main objectives:
	1. Exchange and evaluation of local supporting instruments
	2. Ensuring long lasting effects of temporality
	3. Build a more flexible, collaborative public administration
	https://refillthecity.wordpress.com/
2015	Brussels Institute for the Management of Environment (IBGE)/Bruxelles environment
	Support to the co-construction of a Strategy on Sustainable Food and Urban Agriculture in the Brussels capital region
	Together with Ecores, SDS was commissioned to carry out a participatory and co-construction process for the design of a new strategy on sustainable food and urban agriculture in the Brussels capital region. This work builds on that of consultations throughout the Employment-Environment Alliance, and various previous studies and research. Through a launching event and 6 co-construction workshops, SDS and Ecores are designing tools, methodologies (visioning and backstaging, participatory and co-creation methods, work in groups) and implementing them in order to build a strategy that fits the reality and needs of those first concerned by it.
2014-	URBACT Secretariat
2015	Capitalisation process – Social innovation in cities
	URBACT II (2007-2013) is a European exchange programme promoting sustainable and integrated urban development in line with the objectives of the Europe 2020 strategy. It enables European cities to work together and to develop effective and sustainable solutions to major key urban challenges. Each project brings together 6 to 12 cities or other partners during two to three years and focuses on a specific urban issue.
	SDS carried out a study looking through experiences from cities taking part in URBACT programme and outside, which are exemplary in developing and promoting the use of social innovation in their governance. The project in particular seeks to provide readily available concrete information to support other cities which wish to follow similar approaches. The project used various online tools and methods such as an online questionnaire, online chat sessions and a blog. It also developed offline methodologies such as presentations, keynotes, speeches, roundtables to world cafes, living exhibitions, co-construction in groups of two and three.
	The results of the project were disseminated during the Open Sharing Event on 8 October 2014 in Brussels ( <u>http://www.sustainable-everyday-project.net/urbact-socialinnovationincities/2015/05/09/home-after-an-intense-city-festival-full-of-new-energy/</u> ), during the 4th Informed Cities Forum in Rotterdam on 26-27 March ( <u>http://www.sustainable-everyday-project.net/urbact-socialinnovationincities/2015/04/02/civil-servants-collaborating-with-citizens/</u> ), and at the First URBACT City Festival on 5-7 May 2015 in Riga (http://www.sustainable-everyday-project.net/urbact-socialinnovationincities/2015/05/09/home-after-an-intense-city-festival-full-of-new-energy/).
Within the company CODUCO	
within the	
2013- 2014	Brussels Institute for the Management of Environment (IBGE)/Bruxelles environment

	Within the scope of the implementation of the Plan for the management of water, the Region wished to offer tap water in Brussels' restaurants. The study analysed approaches undertaken in a selection of EU countries (UK, France, Spain, Czech Republic and the Netherlands) as well as those already existing in Belgium in order to propose recommendations for the most suitable approach to be undertaken in Brussels.
Within th	e company GfK Significant
2013	European Commission, DG SANCO
	Consumer market study on environmental claims for non-food products
	This study sought to provide a comprehensive and in-depth picture of the environmental claims that currently exist in the European market for non- food products. It was composed on five areas: Development of an inventory of environmental claims for goods and services on the market, Assessment of selected green claims and labels for compliance with EU legislation, including an inventory of available guidance documents, investigation of consumer understanding, trust and behaviour in relation to green claims, study of the enforcement and self-regulatory instruments, provision of recommendations to improve the Guidance document of Directive 2005/29/EC and for possible future policies. Six data collection tools were being used: an experts' group, a Multi-Stakeholder Dialogue, a stakeholders' consultation, desk research, a consumer survey and behavioural experiment; and, a Mystery Shopping exercise. GfK was leading a team composed of BIO IS, time.lex, Milieu Ltd and Ecologic.
Within th	e company GHK
2011-	European Commission, DG ENV
2012	Benefits of achieving the EU biodiversity objectives in the Labour Market and identification of shortcomings in the current workforce
	skills to reap these benefits and achieve these targets
	The study aims to establish the impact of the implementation of the biodiversity strategy and reach of targets on existing and new jobs. It in addition assessed the need for skills and competences to achieve those, as well as the extent to which adequate education and training are currently being provided to help Europeans find a job in the near future in protecting Europe's natural capital. It will also attempt to determine the benefits of achieving the biodiversity target for the EU Labour's market.
2011	European Commission, DG COMM
	Mid-term evaluation of Europe Direct Information Centres (2009-2012)
	This evaluation, undertaken for the European Commission's DG for Communication, examined the effectiveness and efficiency of the Europe Direct Information Centres (EDICs) in the period 2009-2012. Specifically, it assessed the extent to which the EDICs comply with their mission to promote an informed and active European citizenship and the extent to which the recent changes to the EDICs' management system have contributed to the efficiency and effectiveness of their operations.
2011	European Commission, DG COMM
	Interim evaluation of Euranet – The European Radio Network
	The aim of this study was to evaluate the relevance, effectiveness, efficiency and overall results of the European Radio Network – a network which aims at supporting the audiovisual strategy of the European Commission. The methodology includes mapping and expert assessment of the radio programs produced, user survey, focus groups and case studies.
2011	European Commission, DG ECFIN
	Evaluation of the Joint Harmonised EU Programme of Business and Consumer Surveys
	The evaluation assesses the effectiveness, efficiency and utility of the survey programme. It seeks to identify areas of improvement to the survey programme so that it better meets users' needs and to raise the efficiency of DG ECFIN's management of the survey. The study methodology entails stakeholder consultations, user surveys, survey of participating institutes, literature review and benchmarking analysis.
2011	European Commission, DG ELARG
	Thematic Evaluation of Pre-accession communication activities
	The aim of this evaluation was to support the development and implementation of information and communication activities financed under the Instrument for pre-accession assistance (IPA) and implemented in the EU candidate countries (Croatia, The former Yugoslav Republic of Macedonia and Turkey) and potential candidate states (Albania, Bosnia and Herzegovina, Montenegro, Serbia and Kosovo). The evaluation was



	covering communication policies and activities undertaken both at decentralised/Delegation level and at centrally by DG Enlargement. More specifically the study was assessing the coherence and logic of the communication strategy as well as the relevance, effectiveness, efficiency and sustainability communication activities undertaken.
2011	European Commission, DG ENV
	Combined Impact Assessment and ex-ante evaluation of the LIFE Regulation
	GHK was commissioned to undertake the combined Impact Assessment and ex-ante evaluation of the LIFE Regulation, the EU's main environmental fund. The main purpose of the study was to assist the Commission in carrying out an assessment of different options for the development of a financial instrument that focuses exclusively on the environment. It provided advice on whether to replace, modify or continue the existing LIFE+ Regulation or whether to cease having such an instrument.
2011	European Commission, DG ENV
	Design, Implementation and Cost Elements of Green Infrastructure Projects
	This project aimed to support the development of an EU-wide strategy for green infrastructure as part of the EU's post-2010 biodiversity policy by improving the understanding of green infrastructure projects in terms of their design, implementation, funding process and cost-and benefit ratios. More specifically, the project aimed to identify all kinds of green infrastructure projects and measures, both in rural and urban areas in the EU, including e.g. the restoration of nature, management of floodplains, sustainable urban drainage systems or cooling systems using green spaces, improving natural water retention and purification by reforestation, wetland restoration or soil management. The study focuse d on projects of EU relevance that are local/regional, national or transnational, exploring how they have been designed and promoted and looking at how planning co-ordination between actors and cross-border cooperation, if applicable, have been achieved.
2011	European Commission, DG ENV
	Green infrastructure implementation and efficiency
	The study aims to support the development of the Green Infrastructure strategy by assessing the effectiveness and efficiency of Green Infrastructure measures in terms of biodiversity and broader ecosystem service benefits, using, inter alia, information gathered through in-depth case analysis of the most advanced approaches. The study will produce policy recommendations to support the implementation of Green Infrastructure measures and will support a potential impact assessment of a future European Green Infrastructure strategy.
2010	European Commission DG SANCO
	Evaluation of the European Consumer Centres' network (ECC-Net)
	GHK was contracted by DG SANCO to carry out an evaluation of the European Consumer Centres' Network (ECC-Net) in cooperation with Civic Consulting and Van Dijk Management consultants. The network provides information on consumers' rights when shopping cross borders; advises and supports consumers in obtaining redress and reaching an amicable solution with a trader in another Member State; or helps the consumer reach an out-of-court agreement. The purpose of the evaluation was to assess the performance, achievements and fulfilment of objectives of ECCs and provide recommendations for future orientations and eventual improvements of the work of the service and its future development. The results of the evaluation will contribute to the definition of the future strategic objectives for the network.
2009	European Commission, DG EMPL
	Support to the Mutual Learning Programme
	GHK was appointed by DG Employment, Social Affairs and Equal Opportunities of the European Commission to assist the implement ation of the Mutual Learning Programme (MLP) in 2009. The main objectives of the MLP were to "encourage:
	<ul> <li>Mutual learning at all levels and enhance the transferability of the most effective policies within key areas of the European Employment Strategy (EES); and</li> </ul>
	Stakeholders to promote the wider and more effective dissemination of information about the EES."
	GHK's work covered three main areas of activity: the design and organisation of six Peer Reviews, hosted by the employment ministries of various European countries; the design and organisation of two Thematic Review Seminars, hosted by the European Commission in Brussels; and the support of follow-up and dissemination activities. This work was conducted in consortium with CERGE-EI, Czech Republic.
2009	European Commission, DG Communication
	Evaluation of the Europe Direct Contact Centre

<ul> <li>The effectiveness and efficiency of the EDCC with regards to answering EU related questions from the public about the EU and its ability to gu and signpost citizens towards the relevant sources of information and advisory services;</li> <li>The visibility of the EDCC, awareness of the service among target audiences and its reach into the public sphere;</li> <li>The contribution of the EDCC to the overall Commission efforts to inform and communicate the EU to European citizens.</li> <li>2009 European Commission, DG Enterprise and Industry         <ul> <li>Interim evaluation of the Competitiveness and Innovation Framework Programme (2007-2013)</li> <li>The interim evaluation was structured around evaluation issues relating to relevance, coherence, efficiency and effectiveness of intervention. It combines summative and formative approaches. The study methodology involves desk-top review of monitoring data, literature review, and stakeholder consultations across 27 Member States and business survey.</li> </ul> </li> <li>2009 European Commission, DG Enterprise and Industry</li> </ul>	de
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2009 European Commission, DG Enterprise and Industry	
Interim evaluation of preparatory action "European Destinations of Excellence" (EDEN)	
GHK has been commissioned to undertake a study of the European Destination of Excellence to assess the relevance, effectiveness, efficiency utility and sustainability of the initiative. The results of the study will feed into the design of a new Multi-Annual programme.	
2009 European Commission, DG ENV	
Preparation actions for Natura 2000: the economics and social benefits associated with the Natura 2000 network	
The study aims to support the European Commission in obtaining an accurate estimate on the costs of managing the EU Natura 2000 network, increasing awareness of the socio-economic benefits associated with the network, and developing a methodology for the systematic updating an refinement of the costs and benefits linked to Natura 2000. Understanding the costs will support deliberations on scale and priorities in securing financing of Natura 2000 in the future. Understanding the benefits will help integrate biodiversity conservation efforts into other sectors and tie it sustainable development goals and growth.	
2008- European Commission, DG EAC 2009	
Collection of good practices for fostering innovation and creativity	
Study to identify, collect and present good practices in promoting innovation and creativity in all sectors of society. The objective of the study wa develop an analytical framework for identifying and mapping stakeholders in different sectors of society (culture, entrepreneurship, education, social, etc.). The study has also developed a method for assessing and selecting good practices.	; to
2008 European Commission, DG EMPL	
Restructuring Forum devoted to innovative actions for projects under Article 6 of the ESF Regulation No 1784/1999 of 12 July 1999	
Marcelline was one of the principal Consultants engaged in the preparation, organisation, and facilitation of the Restructuring Forum devoted to innovative actions present in Article 6 projects, which took place in November 2008. This support consisted of identifying, analysing and reporting on the positive results and policy messages of the restructuring-related Article 6 projects, assisting the organisation of the Forum' panels/workshops, presenting and drawing up the conclusions of the Forum's work and producing the Forum's final report, with a particular focutive policy messages.	
2008 European Commission, DG ENTR	-
Interim Evaluation of the Entrepreneurship and Innovation Programme	-
The interim evaluation was structured around evaluation issues relating to relevance, coherence, efficiency and effectiveness of intervention. The evaluation focused on the two following specific issues: the performance of the former Euro Info Centres (EIC) and Innovation Relay Centres (IF and of the setting-up of the Enterprise Europe Network; and the impacts of the Financial instruments. It combined summative and formative approaches. The study methodology involved desk-top review of monitoring data, literature review, and stakeholder consultations across 27 Member States and business survey.	-



2008	European Commission, DG ENTR
	Evaluation of DG Enterprise and Industry's policies in view of the new Commission
	The objective of the study was to collect, analyse and report on external stakeholders' views of DG ENTR's policy actions and achievements under the 2004-2009 European Commission and of the priorities for the EU's enterprise and industry policy from 2009 onwards. The work included in- depth interviews with key external stakeholders and a web-based survey. The evaluation synthesized different opinions and also covered the key arguments supporting stakeholders' views, e.g. reference to economic and societal trends and recent policy developments.
2008	European Commission, DG ENV
	Evaluation of the communication of LIFE for the period 2000-2007
	The purpose of this project was to evaluate the relevance and impact of the communication activities undertaken regarding the LIFE programme during the period 2000-2007. As a conclusion to the study a series of recommendations were presented to the European Commission in order to improve the next phase of the programme.
2008	European Commission, DG Transport and Energy
	Impact Assessment Study on Possible Energy Labelling of Tyres
	The study involved an impact assessment of the options to shift the new and second-hand tyre market towards greater use of low rolling resistance tyres (LRRT). The specific objective of this study was to maximise the use of LRRT subject to minimum safety, durability and noise standards.
2007- 2008	European Commission, DG Communication
	Feasibility study, Streamlining European Commission communication Networks
	GHK was commissioned by DG COMM to undertake a feasibility study of a merger or streamlining of existing communication networks within the EU.
2007	European Commission, DG EMPL
	Anticipating Change : Effective Approaches to Lifelong Learning and Age Managements
	GHK was commissioned by the Greek EQUAL Managing Authority to organise a European EQUAL conference in Athens the 7 December 2007. The aim of the conference was to disseminate the main policy and practice messages from the Adaptability pillar of EQUAL to European, national and regional policy-makers.
2007	European Social Fund Agency, Francophone and Germanophone Belgium
	Business Creation network
	GHK was supporting the activities of the French and German European Social Fund (ESF) Agency in setting up and animating a thematic network on Business Creation under the ESF EQUAL programme. GHK has undertaken thematic research and analyses, organised networking workshops with project representatives and other business creation stakeholders and developed a proposal of policy recommendations that will be presented at a major national conference in June 2008. The objective of this network was to develop a mainstreaming strategy and other conceptual tools to underpin the development and presentation of policy recommendations to the Belgian federal and national governments.